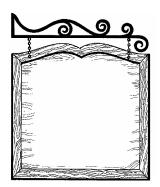
CIVIC CONNECTION

A Monthly News Service from the Division of Communications for Norfolk Civic Organizations

COMMERCIAL SIGN COMPLIANCE SWEEP

In certain commercial areas of the city, illegal signs are creating a blighted effect. Staff is undertaking a pilot program to address violations of the City's Sign Ordinance. The pilot inspections covered certain portions of Little Creek Road. As part of this inspection process, staff will attempt to make contact with property owners and discuss violations. In early August, staff will issue courtesy notices asking the property owners to correct the violation voluntarily. Owners will have fifteen days to remove the offending sign or the City will issue a "Notice of Violation". Staff will return and issue a formal "Notice of Violation"



after the fifteen day time period if there is still a violation on the property. This formal notice will compel the owner to abate the violation or face legal action. Since this is a pilot program, when complete, and after review of the results of the sweep, additional areas of the City that have been targeted will be scheduled.

NEGRO LEAGUE GREAT BUCK O'NEIL SPEECH AIRING ON TV 48

TV48, Norfolk's Neighborhood Network, is running a speech Baseball Hall of Famer Buck O'Neil gave at the Salute to the Negro Leagues luncheon held at Harrison Opera House on July 20. O'Neil tells of his childhood in Florida as well a baseball career that started in the Negro Leagues and continued as a scout and manager in the Major Leagues. He remarked how society has changed and how he hopes it continues to change for the better. The video can also be viewed on www.norfolk.gov

ARCHAEOLOGISTS EXPLORE SITE PRIOR TO DEVELOPMENT

The City has selected Archaeological & Cultural Solutions, Inc. to conduct an archeological survey on a five-acre parcel off Colley Avenue that once housed the Dixie Manufacturing Co. The survey is being done prior to the start of construction of the \$107

City of Norfolk, Division of Communications 810 Union Street, Room 302, Norfolk, Virginia 23510 [757] 664.4266 / fax: [757] 664.4006 / www.Norfolk.va.us million Harbor Edge Continuing Care Retirement Community (CCRC). Harbor's Edge will be developed by a Norfolk-based nonprofit, Fort Norfolk Retirement Community Inc., and will open in 2006. With the warehouse gone, historians say it's the only opportunity to see what's buried in the dirt.

The archeological excavation will focus on two areas of interest. The first will be the exploration of the supposed location of the 'ravelin' fortification with the hope of finding its remnants. According to gathered information, the "ravelin" is a ditch-type fortification with associated lines of pickets, cannon platforms, etc. which are expected to be found east of the existing Fort, projecting onto the City's property.

In addition, there may be a 'glacis' fortification feature. This is ground that slopes upward toward the top of the "ravelin" providing further protection from advancing troops. Secondly, the site will be explored for representative artifacts, perhaps dating from the post-Revolutionary times and War of 1812 to the days of the Civil War, which may exist as a result of military encampments that are thought to have surrounded the Fort. The contract for the dig will not cause disruption of the CCRC project's timetable and is planned to be completed within 14 working days at a cost not to exceed \$9,800. Everyone is working together towards the common goal of exploring the site within the limited available time.

REPAIR AND RENOVATE

In the recent issue of Norfolk Quarterly, we ran a page of programs available to help residents renovate and repair their homes, without making clear that NRHA programs are available only to people living in certain neighborhoods. If you plan to use the Renovate and Repair information, please substitute the following document.

NRHA CONSERVATION AREAS AND REHABILITATION DISTRICTS

You may be eligible for low-rate financing for home improvements through Norfolk Redevelopment & Housing Authority using one of the programs listed below if you live in one of the following neighborhoods. For more information, call NRHA Rehab Services at 623-1111.

Ballentine Place Bayview Berkley Campostella Heights Central Brambleton Chesterfield Heights

August 11, 2004 Civic Connection...page 3

Cottage Line
East Ocean View
Haynes Tract
Kensington
Lamberts Point
Park Place
Villa Heights
West Ocean View
Willoughby

- 1. **Equity Secure Program.** No-interest part loan/part grant, up to \$25,000, to make home repairs that meet health and safety codes, such as plumbing, heating, electrical, roof, and handicap accessibility alterations. Income restrictions apply.
- 2. **Aesthetic Improvement Grant.** Matching grant, up to \$5,000 to make exterior enhancements such as landscaping, fencing, exterior lighting, window shutters, and architectural-grade roof shingles. Maintenance agreement required.
- 3. **Significant Structure Grant.** Matching grant, up to \$5,000 to repair and restore significant damaged or missing architectural features.
- 4. **Owner Conversion Deferred Loan.** Low-interest, partially deferred loan for converting a multi-unit rental building into a single-family, owner-occupied home.
- 5. **Investor/Owner-Occupied Loan.** Low-interest renovation loan to encourage an investor to live in the renovated building and provide on-site property management.

NOTE: All NRHA grants, loans, and programs listed above are subject to federal and state funding availability.

NORFOLK'S SPARC FUNDING AVAILABLE TO ELIGIBLE BUYERS

As part of the ongoing effort to support the City of Norfolk's "Come Home to Norfolk Now" housing initiative, the City has received \$3 million in Sponsoring Partnerships and Revitalizing Communities, or SPARC, funds courtesy of the Virginia Housing Development Authority (VHDA).

The dollars will assist eligible buyers in the purchase of a home in Norfolk's neighborhoods. Qualified applicants can receive interest rates up to 1% below the standard VHDA low interest mortgage rates. To qualify applicants must meet VHDA

income and sales price limitations and are required to complete a first-time homebuyers counseling and training class.

The sales price limitations are \$138,900 for existing homes and \$171,800 for new construction properties. VHDA income limitations are as follows:

- 1 Person Household \$39,150
- 2 Person Household \$44,700
- 3 Person Household \$50,300
- 4 Person Household \$55,900
- 5 Person Household \$60,350
- 6 Person Household \$64,850
- 7 Person Household \$69,300
- 8 Person Household \$73,800

Those interested in learning about the SPARC program can contact Andrew Northcutt in the Department of Planning & Community Development at 664-6784.

PROPOSED CHANGES IN FEDERAL BEACH REPLACEMENT POLICY OUTLINED

Assistant Secretary of the Army for Civil Works, John Paul Woodley, reiterated the Administration's proposed policy shift regarding periodic beach nourishment funding last week. In a letter to a non-federal sponsor of a Corps of Engineers shore protection

project, Secretary Woodley outlined the proposed policy change that was included in the President's FY 2005 budget and sent to Congress earlier this year.

The proposed policy change would end federal participation beyond the initial renourishment phase. Under the Administration's proposal, initial nourishment would continue to be budgeted, if justified, within overall funding constraints. However, beginning in FY2005, follow-on renourishment phases would be considered non-Federal responsibilities equivalent to operation and maintenance on other types of projects.

This policy would apply to all projects involving periodic beach renourishment, which includes: projects for coastal storm damage reduction; projects for ecosystem restoration; and projects or activities that bypass sand or replenish shores to mitigate the impacts of coastal navigation facilities. The policy would apply equally to authorized and unauthorized projects that involve renourishment phases, including projects for which "Project Cooperation Agreements" or PCAs already have

been executed. Work under such agreements is subject to the availability of funds, and under the new policy funding no longer would be sought for renourishment phases.

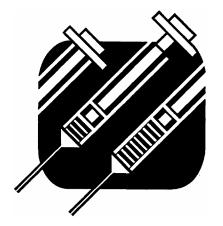
This is a major reversal in the existing policy that currently considers renourishment part of the construction phase of the beach project. Since the proposed change in policy was announced in February, it has generated a considerable amount of attention among coastal stakeholders and Members of Congress. The proposed policy is contrary to those established by Congress through the Water Resources Development Act (WRDA) of 1996. However, the Administration is preparing to implement this policy change at the start of FY2005 on October 1st.

While Norfolk does not currently have a renourishment agreement with the Army Corps, this shift has a considerable impact on the City's future ability to secure authorization and funding for sand replenishment of the Ocean View beaches. The Corp is aware that the City has the immediate issue of replenishing sand lost during Hurricane Isabel.

BACK TO SCHOOL IMMUNIZATION CLINICS

The Norfolk Department of Public Health will be holding special BACK TO SCHOOL MASS IMMUNIZATION CLINICS on August 11, 18 and 25 and September 1, at the Little Creek Multi-Service Center and throughout the month of August at the Berkley Multi-Service Center, on Mondays from 8:30 a.m. until 11: 00a.m., and Wednesdays, from 2:00 p.m. until 4:00 p.m..

Your child must have all required immunizations before returning to Norfolk Public Schools. For example, the Hepatitis B vaccination is required for all students entering the sixth grade. The Chicken Pox vaccination is required for all children who have not had the disease. Don't be caught in the last-minute rush for



"Back to School" immunizations, call the Norfolk Department of Public Health at 683-2780.

JAPANESE TELEVISION SHOW COMES TO NORFOLK

The Japanese TV Show, "Kaiun Nandemo Kanteidan" is going to feature the MacArthur Memorial and our collections in an upcoming two-hour special on September 28. Their normal program is a weekly one-hour TV Series that features different collectibles and items brought in by participants, which are appraised by a panel of expert appraisers. The format is very similar to the "Antique Roadshow" which airs in the United States and the United Kingdom. This TV Tokyo produced and featured program reaches an audience of 20 million people in Japan.

The Japanese production crew will arrive at the Memorial on August 23 for 3 or 4 days of filming at the Memorial and around Norfolk. As part of the filming the Tidewater Pipes & Drums will greet them with music when they arrive at the Memorial.

STATE BEGINS UPGRADE OF EMERGENCY NOTIFICATION SYSTEM

The first phase of the Commonwealth's EAS system augmentation has begun with installation at the following radio stations: WINC (Winchester), WFLS (Fredericksburg), WJMA (Orange), WRVA (Richmond), WGH (Virginia Beach) and WFLO (Farmville). Additional installations in all of the local operational areas of the state will be finalized on or before Sept. 30. Once complete, this satellite-based messaging system, called EmNet, will rapidly activate to provide a secure transmission of EAS messages from the President or the Governor to an individual station or a group of stations.

Under the previous system, the entire relay system failed if one or more key relay stations failed to monitor and receive an EAS message or decided not to re-broadcast it. Even with full participation, a statewide message would take several hours to transit the Commonwealth using the previous chain of communication. This EAS system enhancement is an initiative of Governor Warner's Secure Virginia Panel designed to improve statewide preparedness, response and recovery capabilities for emergencies and disasters.

PROFESSIONAL ENGINEERS RECRUITED FOR EMERGENCY RESPONSE TEAM

Virginia Department of Emergency Management (VDEM) is collaborating with the Virginia Society of Professional Engineers (VSPE) and the Virginia Department of Professional Occupation and Regulation (DPOR) to establish a volunteer database of professional engineers and engineering firms for emergency response agency use. Interested professional engineers and firms will be asked to complete and submit an online application form that will be available on the VDEM Web site by the end of June. If chosen, applicants will be responsible for obtaining final clearance from their employer to participate on an emergency response team. Licensing information will be validated through DPOR. The program will be introduced as a pilot to VSPE members for a period of 90 days.

For more information, contact VDEM CEP Program Manager George Roarty at (804) 897-6500, ext. 6574, or groarty@vdem.state.va.us.

PARTNERSHIP GIVES NORFOLK LIBRARIES 35 NEW COMPUTERS

A grant from the Gates Foundation administered by the Library of Virginia will add 35 new computers for the public. The grant covers the cost of Pentium 4, 17" monitors, CD-RW/DVDs, floppy drives, 5 year warranties as well as copies of Windows XP, Office 2003 Professional Ed., Deep Freeze, and Encarta 2004 Reference Suite. As dictated by the grant, the branches listed below will receive the following number of computers:



Kirn Memorial Library 5 computers Blyden Branch Library 5 computers 4 computers Horace C. Downing Branch 4 computers Van Wyck Branch Library Jordan-Newby Branch Library 4 computers 2 computers Barron F. Black 2 computers Lafayette Branch Library Larchmont Branch Library 2 computers Little Creek Branch Library 2 computers Pretlow Branch Library 2 computers Park Place Branch Library 2 computers

ATTUCKS THEATER TO OPEN FOR TESTING

The finishing touches are taking place as the Crispus Attucks theatre prepares for its August "soft" opening. The marquee, similar to the original, will be installed soon. At that point, "soft opening" events will be scheduled that will probably be free and open to the public. The "soft opening" is designed to accomplish several things:

- Allow the public to get a first peek at the theatre prior to grand opening events scheduled for October
- Allow City staff to tweak building systems such as plumbing and HVAC so that all internal operating systems are ready for the grand opening
- Allow for the training of staff and volunteers for the management of the facility
- Allow City staff to test patron flow for not only the venue, but also for parking.

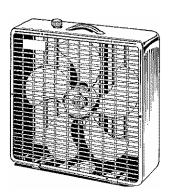
To date, no specific events have been scheduled for the facility. However, the city is working closely with local churches and the Virginia Arts Festival to find appropriate community events for this magnificent facility.

DEADLINE AUGUST 16 TO APPLY FOR COOLING ASSISTANCE

Applications for Cooling Assistance will be accepted June 15th through August 16. The Cooling Assistance Program was designed to assist low-income families with their cooling needs. Per household, Cooling Assistance can help pay for the following:

- Fan repairs
- Repairs to one central air conditioning unit or heat pump
- Electric bills
- One portable fan
- One air conditioning unit
- One ceiling fan and installation.

Households must have one person under age 6 or 60 years and over to qualify. Applications are limited to one member per household and require a valid signature. For more information on the Cooling Assistance Program and income eligibility requirements call 664-7570 or visit the City of Norfolk website at www.norfolk.gov



FEDERAL LEGISLATIVE UPDATE

The U.S. House of Representatives has approved the Defense (USS Wisconsin language), Energy & Water, Homeland Security (Cruise terminal), and Interior spending bills. The Agriculture spending bill was approved by the House Appropriations Committee on June 23rd; however, floor time for its consideration has not been scheduled. Bills still pending before the Committee include: District of Columbia, Foreign Operations, Labor-HHS, Transportation & Treasury, and VA-HUD (City sewer/water projects).

In the Senate, the situation is far more complex. Senate budget negotiators and leadership have, so far, been unable to reach an agreement on a FY 2005 federal budget resolution, with several moderate Republican Senators supporting the restoration of procedural hurdles to deficit-financed tax cuts called the "pay-as-you-go" rules. The Senate moderates are trying to include language in the budget resolution that would revive an obscure Senate rule from the 1990s designed to make it more difficult to cut taxes or increase entitlement spending. This rule would require the identification of offsetting spending cuts or tax increases elsewhere.

Although it is still unclear whether the Senate will adopt a fiscal year 2005 budget resolution (S. Con. Res. 95), the House adopted its budget resolution and will use its approximately \$821 billion in discretionary funding as a guideline for determining the allocations for each of the 13 Appropriations subcommittees.

THE NORFOLK DIVISION OF NEIGHBORHOOD SERVICES INVITES YOU TO...NOMINATE A NEIGHBOR!

Be sure to get your nominations in for that hardworking neighbor or neighborhood group that you believe are worthy of recognition. Complete the application and submit to the address on the form by Monday, August 16, 2004. Winners will be announced at the 5th Annual Virginia Statewide Neighborhood Conference, October 8-9, 2004 in Blacksburg Virginia. (Application form attached to this Civic Connection.)

PUBLIC SAFETY GROUP MEETS WITH NAVY AND THE DEFENSE SCIENCE BOARD

Norfolk's Public Safety Group, which includes the Fire Chief, Police Chief, Assistant City Manager Nancy Johnson and the Directors of Public Health, Information Technology and the Emergency Operations Center, met with the Navy and the Defense Science Board's (DSB) Task Force at Naval Headquarters. The meeting was part of DSB's assignment to identify best national practices for protecting U.S. homeland installations.

Norfolk was selected to participate in this assessment due to its unique relationship with the military and the number of high-value installations and infrastructure in the area including harbors, tunnels, bridges, the international terminal and the Navy complex. The discussions with DSB focused on the relationship between Navy, Norfolk and outside agencies, challenges of protecting Norfolk's critical infrastructure and recommendations to improve preparedness.

The Defense Science Board's Task Force, upon completion of its assessment, will forward its finding to the Under Secretary of Defense later this year. They were impressed with Norfolk's presentation of challenges and opportunities for collaboration. Many of our recommendations regarding enhanced communication, collaboration and technological innovation will be included in their final report.

SCOPE RENOVATIONS IN THE PLANNING STAGE

SCOPE will be under renovation next summer. There are three major new systems under design beginning with the installation of a new rigging grid and catwalk system in the interior roof of the dome. Renovations also include the installation of a new state of the art sound system that will replace the current SCOPE sound system. In addition, a new sports lighting system will be added to the building. These three projects will not only help SCOPE to make existing events such as hockey and arena racing more enjoyable, it will also make the venue more marketable for major touring shows such as Cher, Elton John and Metallica.

Even though Scope has significant building limitations for many events of national interest, staff continues to have success marketing the venue. SCOPE recently hosted the World Wrestling Entertainment's "Great American Bash" Pay-Per-View event.

GROUNDBREAKING HELD FOR SOUND WALLS

A groundbreaking ceremony was held June 22 in the Commodore Park neighborhood to celebrate the first phase of the City's interstate sound wall project. Archer Western Contractors of Richmond will construct sound walls adjacent to I-64 in the Commodore Park and Fairlawn Estates neighborhoods. The first phase construction contract amount is \$5,287,994.

As part of the first phase, sound walls will be built from Oasts Creek to the Mason Creek bridge alongside the eastbound lanes, Oasts Creek bridge to the Bayview Boulevard bridge alongside the westbound lanes and from Virginia Beach Boulevard bridge past Kempsville Road alongside the eastbound lanes of I-64. The total length of these sound walls is more than 6,500 feet. The project's projected completion date is Fall 2005. Design is currently underway to build sound walls from 1st View Street to 4th View Street in the Pamilco neighborhood.

SPOTLIGHT: REPLACING SIDEWALK DAMAGED BY TREE ROOTS

Major sidewalk and curb damage resulting from large tree roots usually occurs where large growth trees were planted in small verge areas between curbs and sidewalks. The trees have now reached maturity and present the attractive appearance desired. However, their large roots are breaking and raising sections of the nearby sidewalk and curbs. When a tree root uplifts or breaks a sidewalk concrete panel, it creates a sharp edge and tripping hazard. The tripping hazard is a liability for the City and the uplifts create difficulty for disabled persons. The curb uplifts create an impediment for storm water flow, leaving puddles of water in the gutter line after rain that are potential mosquito breeding grounds.

In an effort to create a balance between ensuring the healthy growth of street trees and protecting the public's safety, the Public Works Department has determined that the most cost-effective solution in replacing broken sidewalk sections from large tree roots is using asphalt. Asphalt has three distinct advantages over concrete in this type of work:

Asphalt is relatively easy to place around big roots and provides a little more expansion of the tree root without breaking. Asphalts adhesive nature results in it not breaking sharply and creating sudden change in elevation associated with concrete breaks. Asphalt is less expensive to install and repair than concrete.

Locations where asphalt repairs are made are entered into a work management system and when the tree is removed at some time in the future, the concrete walk will be replaced. The only complaint received so far in testing the asphalt solution is the contrasting appearance to the concrete. Public Works staff will search for an acceptable inexpensive coating that will not produce a slick surface and will lessen the contrast.

CITY'S GRANT'S MANAGEMENT OFFICE OFFERS TRAINING TO COMMUNITY BASED ORGANIZATIONS

The City's Office of Grants Management will hold the first of four community based grant symposiums on **Wednesday**, **August 25** at Nauticus. With the submission of the fiscal year 2005 consolidated plan, it was evident that many of our community based agencies were unable to obtain funding through the competitive process of awarding Community Development funds.

One of the Office of Grants Management's new initiatives is to assist our non-profits in secure funding through other federal, state, and foundation resource pools. The keys to securing those funds are finding the appropriate grant opportunities and writing winning applications. Helping to develop skills in these areas will assist our community organizations in successfully working through the competitive process of obtaining funding from these sources.

A total of four, three-hour training sessions is tentatively scheduled for this fiscal year using a combination of internal staff as well as grant experts from throughout the region. Training is also designed to assist community organizations in strengthening their internal operations.

All training classes are free; however, class size will be limited. The Symposium will be held at Nauticus on Wednesday, August 25 from 6:00 pm until 8:30 pm. The evening will begin with the Office of Grants Management will be explaining the grant services that are now available to the community through their office. In addition, Susan W. Mesland, Director of Grants for Tidewater Community College, will be a conducting training on the proper way to complete grant applications.

This symposium is designed to help the City of Norfolk's Community Based Organizations leverage their resources to obtain grants. To reserve your seats, please contact the Office of Grants Management at 757-664-4080.

CITY PARTICIPATES IN NATIONAL DISASTER EXERCISE

The City continues to reassess the readiness of City staff to respond in the event of a natural or manmade disaster. On August 5, first responder staff played an active role in the upcoming Determined Promise 2004 (DP04). This Department of Homeland Security sponsored exercise is designed to provide federal, state and local agencies the opportunity to plan, coordinate and practice their response



capabilities. Furthermore, this exercise allows agencies to respond to a series of major emergencies occurring almost simultaneously throughout the nation. The entire DP04 exercise is scheduled from August 5th – 10th. Norfolk participated in the August 5 event. A cruise ship scenario and a series of explosions damaging the Hampton Roads Bridge Tunnel, Monitor Merrimac Tunnel and the James River Bridge tested City staff's ability to respond and work in a coordinated fashion with outside agencies.

Specifically, these scenarios provide an opportunity to review and evaluate specific components of our response plan including:

- Activation of the Emergency Operation Center including test access cards and operation of laptops
- Test the Emergency Operations Plan
- Test external communications with federal, state and local agencies
- Review protocols between VDOT Smart Traffic and local traffic management
- Practice Hazmat and Decontamination procedures for the Norfolk Fire Department
- Review sheltering procedures including identification of shelters and beta personnel to staff them
- Review procedures for Declaring a Local State of Emergency
- Develop a usable protocol for implementing Color Code Red Terrorism Alert Level
- Review mutual aide agreements and documented participation in a joint exercise

A debriefing and evaluation are also major components of DP04. These assessments will provide additional opportunities to enhance staff's readiness levels to protect the health and safety of Norfolk's residents.

CITY OFFICIALS ATTEND CONFERENCE ON HOMELESSNESS; INFORMATION AND CONTACTS TO AID NORFOLK TASK FORCE

Over 1000 local, state and federal officials as well as homeless providers and advocates from all over the nation attended the National Alliance to End Homelessness conference that was held in Washington, DC this week. La Verne Parker Diggs represented the City at this Conference, which brought professionals in the field together to discuss innovative solutions to end homelessness.

The conference workshops provided an opportunity to review activities to end homelessness. Specifically, the best practices of Indianapolis' "Blueprint to End Homelessness", New York City's "Uniting for Solutions Beyond Shelter" and the Bay Area Foundation Advisory Group to End Homelessness (San Francisco Bay Area) were three of the most promising homelessness strategies that were discussed in detail. It should be noted that each of these strategies uses extensive partnerships to promote their long term program objectives.

The information gathered will be shared with the Homelessness Commission, which begins its work in August. In addition to the materials that La Verne brought back, she made invaluable contacts that the City can tap into as we continue to mobilize the community to end homelessness.

UNIVERSITY VILLAGE CURRENT DEVELOPMENT ACTIVITIES UPDATE

Infrastructure Improvements

- Bid Packages 6 and Alternate 1, Bid Package 7 (necessary for Phases 1 and 2 of Student Housing, as well as overall storm water plan for Village and originally scheduled for completion in August, 2003):
 - E.V. Williams, NRHA and Foundation continue to coordinate delayed schedule of infrastructure improvements:
 - Second storm water pond: Pond is complete; adjacent sidewalks, overlooks and landscaping still under construction.
 - 43rd Street: Sewer re-design using conflict manholes not approved by City. Meeting scheduled for 07/01/04 to review alternative designs and costs.

Technology Building (located between 46th/47th Streets in University Village)

- Asbestos abatement complete, except for one section of building which continues to be occupied. Demolition of one story wing at rear of building essentially complete.
- Renovation contract is out for re-bid; increased steel costs required design changes.
- Temporary closure of 46th Street through October, 2005. Will maintain access to VIP parking lot during period of street closure.

Student Housing/Ground Floor Retail

- Phase I (378 beds; 20,000 square feet ground floor retail)
 - Grade correction of portions of Monarch Way underway.
- Phase II (600 +/- beds; 30,000 square feet ground floor retail)
 - Building construction is on schedule.

Phase I and II Retail

- Floor slabs complete.
- Leasing brochure prepared
- Retail leasing progressing; numerous proposals under consideration:
 - Letters of intent out for signature with three tenants, consisting of approximately 10,000 SF.
 - ODU will lease 3,000 SF for fitness facility; finalizing design, with construction starting in July.

Shopping Center

- ODU Real Estate Foundation is making offers to purchase parcels. Expect land assemblage process will take 6 9 months. Offers out on multiple properties (primarily Hampton Boulevard frontage and footprint of proposed grocery store).
- Foundation, SL Nusbaum and anchor tenant(s) in active discussions regarding use of New Markets Tax Credit allocation. Foundation has provided proposed investment/loan structure to anchor tenant; under review.
- ODU has made \$2.1 million available to Foundation to invest in shopping center. To date, Foundation has used \$1 million for land assemblage.

Office/Hotel Parcels (3 parcels adjacent to Parking Deck and 2 parcels north of Convocation Center)

- Expect to select developer, with terms being negotiated by end of August.
- ODU contracted with Carl Walker, Inc. to update parking/traffic study for ODU main campus and University Village and to provide recommendations for the necessary shared parking operations, as well as the design and size of parking deck(s). Final report received in early March; OUD has reviewed and provided comments; under revision.
- Carl Walker, Inc. has provided functional design alternatives for North Deck (currently VIP lot north of Convocation Center).
- ODU's consultant to identify prospective tenants for office/research buildings has begun work; met with numerous City and regional representatives. Foundation has been authorized to retain consultant to advise on building design.

Edge Management

- University initiated a University-Community Security Task Force, consisting of University, ODU Public Safety, City of Norfolk, landlords, and adjacent neighborhood representatives to review and provide recommendations on safety, security, and crime prevention measures on the Old Dominion campus and in the surrounding communities. The Task Force has met and is developing both short- and long-term recommendations.
- University has been provided with revised study area for Edge Management Planning Study.

Update of Economic Impact Analysis

• University is contracting with Hammer, Siler, George Associates for purposes of updating the earlier 1995 "Fiscal and Financial Analysis" for the University Village. This analysis will reflect the latest land use plan by Urban Design Associates and

recent progress. An advisory committee inclusive of City staff will begin work with the consultants in July (see attached letter).

EMPOWERMENT 2010

Empowerment 2010 has never received full funding from the federal Department of Housing and Urban Development and has been actively seeking other funding sources. The Virginia Department of Business Assistance recently awarded the organization a \$50,000 grant for its Small Business Incubator and Resource Center. The City of Norfolk has provided a cash match for this grant.

An application for \$50,000 has been submitted to the Virginia Department of Housing and Community Development for the Virginia Enterprise Initiative Grant. This is a partnered effort with the Center for Community Development.

SunTrust Bank provided a letter of support, as required by the Virginia Enterprise Initiative Grant Application, and committed to loans/investments up to \$20 million over the next five years.

Empowerment 2010 has been certified by the U.S. Treasury Department as a Community Development Entity which will allow the organization to partner with other organizations for loan opportunities. This designation also allows Empowerment 2010 to take advantage of the new market tax credit.

Innovative Bank has approved Empowerment 2010 to serve as a Technical Assistance Provider as part of their Small Office Home Office (SOHO) banking program. This assistance is funded by Innovative Bank.

VIRGINIA RECOGNIZED FOR ITS E-GOVERNMENT EFFORTS

Governor Warner announced that the State was awarded a third place ranking by the Center for Digital Government in the 2004 Digital State Survey. The Digital State Survey is viewed as the nation's most recognized and respected study of Information Technology (IT) applications in all 50 states. The survey recognizes and rewards states that are using information technologies strategically in running 21st century governments. This is great news as Norfolk is rated at or near the top when compared to other cities in the State and around the nation. Kudos go to our customer focused IT Department professionals.

CITY UPDATES

BOTANICAL GARDEN

A Visit With the Architects of TREEmmendous TREEhouses at Norfolk Botanical Garden. Visitors who go to the Norfolk Botanical Garden's TREEmendous TREEhouses exhibit will find extraordinary works of art. Instead of miniature wood houses and forts, the exhibit features a collection of structures built around trees in a way that is designed to inspire the imagination.

"TREEmendous TREEhouses brings the community 11 of the most imaginative takes on the traditional tree house concept many of us will ever experience," said Jessica Kern, public relations specialist for Norfolk Botanical Garden. "You will experience magic, whimsy, fun and premier examples of amazingly creative thinking and implementation."

The 11 designs were selected from 58 entries. Three of the winners were designed by professional architects while eight were designed by college students and professors. The inspiration and motivation for each design is as different and interesting as the structures themselves. The following tree house architects were interviewed at the exhibit's grand opening.

Camera Obscura - Andi Helfant, Patricia Isenhour, Peter Gieger and Kate Kronick, who are students in a Norfolk State University/Old Dominion University joint graduate seminar class, won a \$2500 stipend to help construct their Camera Obscura tree house. Camera obscura means dark room and was one of the earliest cameras. A hole in the roof brings light into the house. When the room is darkened, an image is projected on a tree stump in the center of the room. The tree, a tulip poplar with a red circle around its trunk, along with people walking by can be seen on the trunk.

Kronick said their tree house is a play on words. "It's a virtual tree house," she said. "We are bringing the tree inside the house." The project was a group effort. Gieger came up with the design and Kronick's husband help build the Camera Obscura and made sure it was stable. At the grand opening, Isenhour's husband, Tom Isenhour who is also the provost of Old Dominion University, played Louis Daguerre, the inventor of photography. He gave visitors to the tree house a brief history of photography and the uses of the Camera Obscura.

Chimes - Another tree house architect, Jennifer Kelley, designed her tree house Chimes for an architecture class at Hampton University. "It just came to me," she said. She had chimes around her home and wanted to do something creative and inventive as well as natural.

The chimes in her tree house are made out of bamboo and are supported by ropes attached to the tree. Kelley said she had to make sure she did not damage the tree while keeping the chimes up. The chimes are spaced so that people can walk through them and make their own music as they hit the chimes together. Pieces of burlap binding some of the longer pieces of bamboo together also help the chimes create different sounds.

Gears - The inspiration for Old Dominion University student Abbott Addesso's design, Gears came from sculptor and inventor Arthur Ganson, known for mechanical sculptures that move and can perform various tasks.

Addesso said he defines a tree house as any structure on a tree. His structure is three wheels with spokes welded to them. A metal crank on the first wheel rotates it, which rotates the other two wheels. "The structure brings the tree to life," he said. Interact - Mathematics inspired Jeffery Cassianis to create his Interact tree house. He said he studied the Fibonacci Series in architecture school and wanted to bring it to life. The Fibonacci Series was discovered by Italian mathematician Leonardo Fibonacci while he was studying rabbits but he found the numbers in other parts of nature as well. The series is 1, 1, 2, 3, 5, 8, 13, 21, ... and continues by adding the last two digits together.

Originally, Cassianis wanted to encompass the numbers from the series into his design. The house's length and width were supposed to measure 13 feet by 13 feet. Budget and time constraints reduced it to 12 feet but the height is eight feet. The wheels that allow parts of the house to move measure eight inches.

The slope of the ground leaves the house slightly unbalanced, but it creates a nice house for the tree. . "Many have a preconception that tree houses are for human habitation. I like to think it can also be a dedication to the wonderful things trees do for us humans," he said.

Arbor Music - The Rain Sticks found in nature stores inspired Brad Grant's Arbor Music tree house. "I wanted to capture remnants of trees like pinecones and nuts and hear how they sound," he said.

By putting bells and chimes in the tubes lined around the edge of the tree's canopy, he gave the remnants sound. The first bells and chimes have high notes. Bells near the bottom have lower notes. By catching the remnants, he hoped to become a part of a tree.

Magic - The Wizard of Oz meets 100 Acre Woods meets Alice in Wonderland in Rachel Clark and Gary Arnold's Magic tree house. A purple and pink gravel path leads visitors to a white oak tree draped with brightly colors sails and swings. Brightly colored mushrooms also line the path. Clark said the sails give the tree a mystical look while objects hanging from the tree grab people's attention. The swings are reminiscent of carousels and carnival rides. "A lot of adults told me they wanted to get into the swings," she said.

"I wanted to create a sculpture in a tree that would invoke memories of childhood," said Clark.

Garden Gondola - is an engineering marvel and comes closest to the traditional concept of a tree house. Designer Greg Frech said he wanted to created a structure that could be taken down easily and reassembled on another tree. "This is sturdy but was made with little materials," he said.

A gondola was created using eight steel rods that are held up by steel cable. The steel cable is attached to tension rings circling the trunk of the tree. Frech also said his tree house is strong enough to hold four adults.

His house is designed for a tree without any low branches. It also has a door and the original design included a ladder that allowed people to access the door. The house is

situated on a telephone pole at the entrance to the Norfolk Botanical Gardens. The ladder was removed to prevent people from entering the tree house.

Caterpillar - Carmina Sanchez chose her tree before she created her tree house. She thought the Weeping Cherry tree at Norfolk Botanical Garden was the most beautiful tree out of the trees available to designers. She said the tree already had a roof. She just had to create an enclosure.

First, she designed a house with rigid standing rods supported by cables attached to the tree. That was changed to pieces of wood. She thought beach balls would make an environmentally-friendly wall. "When I was finished with the design, it looked like a caterpillar," she said.

She spent two days with an architect, architecture student and graduate student creating her tree house. The initial challenge she faced was finding a way to support the two by fours that make up the frame of her house. But the biggest has been keeping the beach balls on the frame. "I didn't expect the kids to go wild," she said. "I thought they would enter and look at the branches and the tree quietly."

After the grand opening of the exhibit, Sanchez has tempered her design to account for the enthusiasm of young visitors. The balls are encompassed in fish netting and secured to the frame with rope and metal plates.

Sanchez continues to work on her tree house. She recently visited a summer camp held at the Garden. She asked kids how they would transform the tree house into a butterfly. "I was surprised at how many ideas they came up with," she said. "It was great they could not imagine something that is not there."

Journey - Lisa LaCerra's Journey tree house came from an assignment in her sculpture class. Her professor Peter Eudenbach inspired his students to go beyond the typical tree house and use their imagination to create a tree house that was more like a work of art. After looking in books and doing research online, she decided to create a labyrinth. The walls get higher as people walk through it, making visitors feel completely enclosed once they reach the center. "I built a ladder in the center of the tree to symbolize a never ending journey," she said.

While she said the spiritual journey the labyrinth represents is unique for everyone, her scholastic journey was her inspiration. LaCerra plans to graduate from Old Dominion University in December with a bachelor's in Studio Art. For her, graduation is symbolized by the end of the labyrinth. "The ladder is the next step, starting my career," she said.

Shiver Me Timbers - The grandest tree house at the Norfolk Botanical Gardens is the Shiver Me Timbers tree house. The sunken ship was the brainchild of Chris Harris, a lieutenant commander select in the navy. "Ships are one thing I know, understand and enjoy," he said. "I wanted to create the sense of being on a ship, translate the feeling of being on a tall ship."

Harris said he also wanted to finally create a tree house for his eight children. "They have been bugging me to build one," he joked.

He found support for his project from his graduate art class. He said he asked his classmates and a few of them expressed interest in working on it. Initially they set a budget of \$800 but the tree house ultimately cost \$11,000. Harris said several area companies donated supplies. Norfolk State University, where he was taking the art class, donated money. Home Depot and Powell McClellan Lumber donated wood while Hustead's Canvas Creations made the sails for the ship.

Harris also said his family donated labor to the project. He said his wife and kids spent evenings over two months building the ship. He credits group member Amy Repak for being very helpful. He called her dedicated and said without her and his wife, he could not have completed the tree house. "They saw the potential in it. They stuck through it," he said. Harris said since the exhibit opened, people have asked him to build tree houses. He said he is thinking about starting a tree house business.

Balloon Ride 5 Cents – This tree house was inspired by the ideas of fun, family and fantasy. The designers wanted to create a tree house that would be noticed by children and interesting to adults as well. Their tree house allows children to gather under a tree and imagine flying off in a hot air balloon.

TREEmendous TREEhouses will be on exhibition at the Norfolk Botanical Garden until October 3. Admission to the tree houses is included in garden admission.

CITY ATTORNEY

City Attorney's Office Developing Tools to Fight Loitering. The City Attorney's Office is in the process of developing two proposed ordinances designed to enhance and expand the ability of the Police Department to address issues of loitering citywide. The first ordinance would repeal two code sections concerning loitering that have been called into question by Court decisions within the Commonwealth of Virginia over the last ten years. The proposed ordinance would also revise Section 29-73, Norfolk's one remaining code section concerning loitering, so as to make it more legally defensible.

The second ordinance expands the authority of the police in dealing with suspects in situations where there is concern for public safety, but not necessarily a straightforward criminal act. This ordinance is crafted after the recent decision by the United States Supreme Court that upheld a Nevada statute requiring criminal suspects to give their names in response to a demand from law enforcement officers. The ordinances will be presented to City Council for discussion.

CITY COUNCIL

Fire-Rescue Haz-Mat Team. Council members recently participated in Fire-Rescue's terrorism preparedness equipment demonstration. The firefighters present at the equipment demonstration were members of the department's hazardous materials and technical rescue teams. In addition, several of them serve on the Federal Emergency

Management Agency's (FEMA) Urban Search and Rescue Team (USAR) Task Force that is based in Virginia Beach.

Captains Todd Cannon and Phil East, and Lieutenants Miller Mears and Larry Phillips have experienced many deployments with this Task Force including the bombing of the Murrah Federal Building in Oklahoma City and the terrorist attack on the Pentagon on September 11, 2001. These individuals, with the support of the City and various federal grants, are using their experiences to help form a team of Norfolk Fire-Rescue professionals capable of responding to virtually any type of emergency situation anywhere in the country.

YOUTH DEVELOPMENT COUNCIL

- The last meeting for this term was held on June 12.
- ➤ Since many current members are graduating, new members will be sought for the fall term.
- ➤ The Youth Council received a technical award from the National League of Cities.
- ➤ There will not be a youth celebration this year.

CRIME UPDATE;

A review of the crime figures reported to the State for this calendar year suggests the following:

- a. The preliminary end of May crime statistics indicate that major crime is down year to date in all cases except "Assault, Others" (up from 1294 to 1467 reports) and "Arson" (up from 5 reports to 11 reports).
- b. The crime rate is -1.38% compared to the same time period last year.
- c. At this point in June, homicides are about the same as for this time last year.

SALUTE TO THE NEGRO LEAGUES

Whereas, the history of the Negro Leagues is the story of determination, dedication and devotion; and

Whereas, the players of the Negro Leagues were courageous, strong-willed and talented athletes who were the driving force for social change in America and Major League Baseball and;

Remarks Of Mayor Paul Fraim, Salute To The Negro Leagues Luncheon Harrison Opera House, July 20, 2004

Good afternoon and welcome to the city of Norfolk's salute to the Negro Leagues. I am delighted to see so many people here this afternoon.

The city of Norfolk is proud to sponsor this day-long tribute to four local men who played in the historic Negro Leagues.

By honoring these four men, the city is celebrating the memory of the hundreds of men from all across the country who endured enormous hardships to play the game that they loved.

As a result of their tremendous athletic ability, sheer will and determination, these men were the driving force for social change in Major League Baseball and in America.

Councilman Paul Riddick recommended several months ago that Norfolk sponsor this tribute to the Negro Leagues as a way of expressing the city's appreciation to the men who paved the way for the end of a shameful period in American history.

Remarks of Councilman Paul Riddick, Salute to the Negro Leagues Luncheon Harrison Opera House, July 20, 2004

It is now my pleasure to introduce our guests of honor.

Please stand when I call your name.

Sam Allen was born in Norfolk and raised in the Lindenwood section of the city. Sam was an exceptional all-around athlete at Booker T. Washington High School. Sam played for the Kansas City Monarchs in 1957.

A Norfolk native, Walt Lundy was also raised in the Lindenwood Community. Walt was the first "Scholastic" baseball player in Norfolk to sign with a Major League Baseball team. Walt played for the Indianapolis Clowns in 1957.

Thomas Burt hails from Portsmouth. He was a multi-sport star at I.C. Norcom High School. Thomas first signed with the Indianapolis Clowns in 1951. Before joining the Negro Leagues, Thomas played for a number of local teams, including the famous Battling Palms.

Claude Cousins was born in Norfolk and began his baseball career on the sandlots of Lamberts Point. A graduate of Booker T. Washington High School., Claude played for several semi-pro teams in Norfolk before pitching for the Indianapolis Clowns in 1955.

CITY MANAGER

Informative Meeting Held on SRO Housing. The city manager attended an informative meeting scheduled by Vice Mayor Hester with the Executive Director and the Director of Virginia Supportive Housing to discuss possible locations for the first Single Resident Occupancy (SRO) facility in the Hampton Roads area. Virginia Supportive Housing serves homeless single adults and families with children who are low-income. They also serve individuals who may have special needs including HIV/AIDS, physical and sensory disabilities, and mental or cognitive disabilities.

The discussion focused on the group's interest in the City of Norfolk. La Verne Parker Diggs and Mary Louis Campbell were also in attendance at the meeting. There

will be a follow up discussion with the YEN Committee and City Council on the details of the project.

Shurl Montgomery to Retire from City Service. Shurl Montgomery recently retired from his position as assistant city manager. Shurl has served as a catalyst of Norfolk's renaissance during 26 years of City service. A steward of good government, Shurl has worked with most City departments including Civic Facilities, Development, Facilities and Enterprise Management, Fire, Library, Parks & Recreation, Planning, Police, Public Works, and Utilities in ensuring quality government service for all Norfolk residents. Shurl has played an active role during his fourteen years in the City Manager's Office in promoting the success of key economic development projects including MacArthur Mall, and the ODU Village; We will miss Shurl in his assistant City manager role, but know there are good things on the horizon for him.

Stanley Stein to Serve as the Acting Assistant City Manager. Stanley Stein will serve as Acting Assistant City Manager in addition to continuing his current duties as Facilities and Enterprise Management (FEM) Director. Stanley's current role as director of FEM makes him ideally suited for the fast paced environment of the Manager's Office based on his familiarity with a broad range of policy, service delivery and economic development activities in the City.

Meeting Held with Homeless Advocates. The city manager met with several of the homeless advocates who spoke at a recent Council meeting. She was joined by La Verne Parker Diggs, Clark Earle, Lenny Newcomb, and James Rogers. The discussion centered on "systemic" issues and expectations around affordable housing. She reiterated that the Human Services and Planning Departments will work together to ensure that individuals will not be left without shelter should they exceed the timelines specified in the Ordinance. A request was made that the city provide demographic data on the number of homeless families, children, women and men living in these motels/hotels.

COMMUNITY SERVICES BOARD

Substance Abuse Jail Services—the Board's "Secret Service". Norfolk Community Services Board has an excellent program the public knows little about. These services have long been known to Norfolk's judges and to the people who need them, and today we are letting everyone else in on the good news about Norfolk CSB's Substance Abuse Jail Services.

What is no secret is that jails are filled with people in need of substance abuse treatment. Some statistics tell us that nearly 80% of all crime is drug-related. When Norfolk CSB's Jail Services began in 1990, the first jail case manager was hired to screen inmates for transfer to residential programs outside the jail, which meant that judges were

forced to choose between incarceration and treatment in these cases. It was clear that another option needed to be developed.

December 5, 1994 marked the beginning of Freedom Within, the Board's first treatment program on-site at the jail. This cellblock-based therapeutic community for mean was structured as a 90-day intensive experience, providing education about issues surrounding addiction, daily group therapy, self-assessment, individual counseling, and exposure to self-help groups. The hallmark of therapeutic communities (and most other residential programs) is the preparation and presentation of the Life Story. Inmates write a detailed history and autobiography that documents the harmful consequences of their addiction to them and their addiction to them and their significant others.

Today, Carl Brockett—who has been with the program since its inception—oversees the treatment of the 18-bed cellblock program five days a week. Programming continues on the weekends, run by the cellblock "community" itself. Today, the program is 90 days plus, and completion of the individual treatment plan is the basis for discharge to the general jail population, rather than just "serving" 90 days.

While Freedom Within served the male jail population during the mid-90's, a weekly "outpatient" group therapy session served the females. The women were together for one weekly session, but otherwise were dispersed throughout the female jail population. The jail soon requested intensive services for the women in jail, too.

Bridges to Freedom accepted it's first inmates on October 1, 1997. This cellblock-based therapeutic community for women provides an intensive experience and follows the structure of the men's program.

Today, Counselor Marla Newby—who has also been with the program since its inception—oversees the treatment of this 18-bed cellblock program. The program lasts 3 to 6 months, and completion of the individual treatment plan is the basis for discharge to the general jail population. The longer stay has proven to be more effective for a large part of this population.

Jail Case Manager Michael Clark plays an integral role in the treatment process, concentrating on aftercare and assisting with transition to the community. He helps both male and female inmates focus on long-term goals and arranges for transition services back into the community, which is vital to continuing recovery.

Aftercare may include transfer to one of the Board's outpatient treatment programs, housing, clothing, job search, obtaining an identification card, and medical services. Appointments are frequently made to Board's outpatient programs, Medical Services Unit, and shelter programs.

Yes, Substance Abuse services are available at the Norfolk City Jail. Dedicated Norfolk CSB staff work there with a difficult population. The goals of correction and security often provide a challenging environment for treatment.

Few Norfolk CSB staff work outside of agency facilities and culture as these staff do. The next time you see Carl, Marla or Michael, say "Hello" and let them know you support their efforts.

Norfolk Community Service Board Annual Report

After a period of unprecedented State budget reductions, we are still here to provide mental health, mental retardation, and substance abuse care to Norfolk residents. We offer this report to you as a window into the world of our clients so you can see some of the wonderful things that have been accomplished during this past year. We will show you stories of tremendous success achieved by some of our clients. You make this success possible by funding our programs, and we want to thank you for giving us the opportunity to show how well those funds have been put to use and how lives and communities can be changed once barriers are removed.

We are proud that we were able to continue to serve almost 85% of the number of people we had served in Fiscal Year 2002. We also need to tell you about some of the challenges that face us in the years ahead, and ask for your continued support for the work we do.

You may not realize that Virginia's criteria for receiving Medicaid assistance is so stringent that fifty percent of residents who require mental health care do not currently qualify. We must find a way to provide the treatment these residents need.

Infants who are developmentally delayed need therapy at the earliest stage of their lives to help them reach their full potential. The lack of treatment today means that much more funding will be needed in the future to pay for special services these children may require as adults.

It costs an average of 50% less to treat Norfolk residents locally when they require psychiatric hospitalization than it would cost to serve them in state institutions. It is vital that the funds which are saved by this local care be reinvested in the community to develop additional services which this population will need in order to remain stable. By reinvesting State funds in the community, we can provide more appropriate treatment to more people than would be possible through institutionalization.

Norfolk's Drug court has shown tremendous success in helping people addicted to drugs turn their lives around. The recidivism rate of individuals after one year in drug court is 2%, while the rate for those sent to jail who receive no treatment is 50%. At a cost that is less than 20% of the cost of incarceration, it is important fiscally that drug courts be funded.

We ask for your continued support so we can continue to help Norfolk's most vulnerable citizens get the care they need to live independent and successful lives and contribute to the overall health of the community in which we all live.

Thomas S. Weaver Chair

Infant Development Program

Meet Peyton, daughter of Donna Marie and Tom: By the time my husband and I realized we would not be able to have a child of our own, we were no longer able to adopt an infant from an American agency. After extensive research, we decided to adopt a child from China.

We were shocked when we first saw our daughter Peyton. At 18 months of age, she weighed just 13 pounds. She would barely eat and could not speak or walk. She was either unresponsive to her surroundings or was fearful.

After six months of medical appointments and sessions with therapists, we were told that Peyton might never speak and might need a feeding tube soon. Our co-pays were running twelve to fourteen hundred dollars a month, and we knew we wouldn't be able to continue therapy much longer.

At about that time, while waiting for Peyton to see another specialist, I met a Norfolk CSB staff member who offered me a brochure about a program she thought could help us—Norfolk CSB's Infant Development Program (IDP). Skeptical but desperate, I decided to look into the program. They made an in-depth assessment of Peyton's situation and developed a plan to help her.

The changes that took place in my daughter's life over the next 18 months were nothing short of a miracle. Peyton not only meets the benchmarks for children her age, she exceeds every one of them! She runs and plays with other children her age, and she talks up a storm.

I don't know how to express the gratitude my husband and I feel for IDP and the therapists they linked us to. They took our precious daughter who had so little chance of a good life and returned to us our vibrant, intelligent, loving little whirlwind of energy named Peyton. —Christine Roe is Peyton's Care Coordinator

This program is for children from birth to three years of age at risk for developmental delays. Every child who was enrolled in the program made progress during their time with us, and some were able to soar far beyond anyone's expectation.

Mental Retardation Services

We would like to introduce you to Joe: How do you spell success? In Mental Retardation Services, success is spelled "J-o-e." Joe is an upbeat, personable 56 year-old with post traumatic stress disorder and mild mental retardation, who has been a Norfolk CSB client since 1983. Over the years Joe has tried his hand at many jobs, but nothing seemed to work out. In fact, until recently he had not worked in over ten years. Let's hear what Joe has to say about it.

"A few months ago I reached my lifelong goal of finding a good job. Now I am a materials handler at Commonwealth Support Systems (CSS), a recycling plant. I crush cans and separate newspapers and other things into bins. The bins hold between 1,600 and 1,800 pounds, and I am paid by the weight of the items I sort. I like the work, I like

the money, I like everything about it. Work gives me a lot to do and people to see. It's better than staying at home and gives me something good to do with my time."

Joe's supervisor at CSS is very happy with his work. He said, "I wish we had 20 more like Joe. He's a great worker who comes in anxious to work. He just keeps going all day—I have to go out and remind him to take some breaks. People in the community often remark about how polite and courteous Joe is when he picks up items for recycling. Joe's smile brightens everyone's day, and we look forward to seeing him in the mornings."

Joe is not all work and no play. He enjoys dancing, being with friends and playing basketball at the Downtown YMCA. Joe has a new goal now that he is a wage-earner: "I would like to spend a weekend at a hotel in Virginia Beach, or maybe go to the State Fair." —Sherrie Bonner is Joe's Care Coordinator

Mental Retardation Services helps consumers achieve the most independent lifestyle possible in the community through service planning, linking clients to benefits and services such as job training and placement, day activities, residential options, and monitoring the client's overall progress.

Mental Health Services

Meet Verdonda, from our Supportive Living Program: I have schizophrenia and major depression. My life used to be so bland—I just stayed in bed all day. I got up for meals and went to church on Sunday, but that was about all. Now I am thrilled to be alive, and I'm very proud of the changes that have taken place in my life in the past few years, since my care coordinator Kat Cannady referred me to a Norfolk CSB program called Supportive Living. It has made a world of difference to me—if you compared my life before Supportive Living to my life today, you would think we were talking about two different people.

Stephanie, my supportive living counselor, and I started out working on my people skills. Now I look at you when we are talking and speak loudly enough that you don't have to strain to hear me. I have also learned how to take public transportation, make and keep doctor's appointments, and take my medication on my own. I can shop for groceries, fix my breakfast, and prepare healthy meals.

Then I joined a program at Goodwill Industries that helps people learn about working and the skills it takes to be a good employee. I did so well there that they hired me full time! I can't wait to get up in the morning and go to work to see what the day will bring. I would not dream of staying in bed all day now.

Life is so exciting once you decide to join in. I want to thank the people who have helped me change my life. I thank my case manager for referring me to Supportive Living because there is love and caring there, and I thank Stephanie for working with me. I thank my wonderful family for all the support they have given me through the years and for

their encouragement as I have worked to gain more skills and independence. I could not have done it without all of you helping me. —Stephanie Stokes-Perry is Verdonda's Counselor

This program provides the exact type of help each individual needs. From the financial standpoint, it saves taxpayer money by helping seriously mentally ill individuals remain in the community and out of expensive psychiatric hospitals. From the human standpoint, it enriches people's lives.

Substance Abuse Services

Meet Jay, from our Opioid Treatment Program: I smoked my first cigarette when I was 10 years old, my first joint on my 12th birthday. I had tried cocaine and LSD by the time I was 15. When I was 17, I was popping pain killers on a regular basis and had dropped out of high school.

When I was 21 years old, my fiancée committed suicide in my apartment. Not long after that I began shooting up heroin. The feeling I got then was what I had been trying for all those years. I had never felt so good.

For several years I used regularly, never thinking I had a problem. I didn't fit the description of a heroin addict because I didn't steal or sell my possessions to buy drugs like other people I knew. At least, not yet. Eventually, I did end up selling my personal belongings and regularly spent money that was earmarked for things such as rent and groceries. I was always broke on payday and lying to my family and friends. I was lying to myself, too, "I can handle it, I'll only use on weekends." Then it was "only after work," and then "every other day." Finally, it was every day, all day. I was borrowing money that I would never be able to pay off. In less than a year I ran up a debt of almost \$30,000 in credit cards and personal loans. By the time I was 28, I was shooting up in the bathroom at work. By then, I had to use just so I wouldn't feel sick.

At 29, I had lived half of my life in a drug-induced haze. I had to get out, and I knew I needed help. I thank God every day that I had the courage to walk into the Norfolk CSB Opioid Treatment Program and that the Program was there for me to join. In August 2003 I graduated cum laude from Old Dominion University with a B.S. in Human Services Counseling. I want to work with people with developmental disabilities. Finally, after years of struggle, I am able to give something back to my community. — Michele Martin is Jay's Counselor

Methadone and other opiate agonists block withdrawal symptoms and reduce opiate craving. This treatment enables patients to recover from their addiction and live meaningful lives.

Highlights of the Year

- 110 children graduated from the Infant Development Program this year and are ready to enter the Norfolk Public School system or other preschool program to continue their development.
- Our Supportive Living program helped 139 adults with mental illness learn new skills this year so they can live more independently. Some are now able to hold jobs or join the volunteer force here in Norfolk.
- 544 patients participated in our Opioid Treatment Program. After six months of treatment, 88% of drug screens showed no illicit opiate use. After two years, that figure rose to 90%.
- 245 Norfolk families received assistance from Mental Retardation Services to help them maintain their loved ones at home, including subsidized day care and respite care to provide short-term, temporary relief to the caregivers.
- More than 1,200 Norfolk residents who were in crisis due to significant psychological problems were seen by our Emergency Services staff. Over 30,000 telephone contacts were handled through our emergency hotline.
- Over 500 residents with co-occurring mental illness and substance addiction were served by Mental Health and Substance Abuse Services this year. Mental illness alone can create havoc in the lives of those affected and their families. When mental illness and substance addiction co-occur, it can be debilitating.
- 214 adults received substance abuse treatment at the Norfolk City Jail through our "Freedom Within" program for men and "Bridges to Freedom" program for women. Estimates of the number of people in jails with substance addiction run as high as 80% of the jail population.
- Over 8,000 students received information on substance abuse prevention and mental health promotion through our Student Assistance Counselors, located in Norfolk's high schools. The programs given included anger management, grief and loss issues, and children of alcoholics, among others.
- 213 individuals participated Norfolk's Drug Court, which has had tremendous success in helping people addicted to drugs turn their lives around, find gainful employment and restore family relations that had been devastated by addiction.
- "A Commitment to Care" Video Offer. We would be delighted to show our recently released video, "A Commitment to Care," to your office, organization or group. Directed by Eric Futterman, a two-time Emmy Award winner, this video offers an exciting and positive look at the lives of a few of the people who came to Norfolk CSB for help. For additional information about this video or our Speaker's Bureau, please call 441-5300.

A Commitment to Care

The financial audit of Norfolk Community Services Board was conducted for the year ended June 30, 2003, by Cherry, Bekaert & Holland. Their Audit Report disclosed no reportable conditions or noncompliance.

Fiscal Year 2003 Operating Revenues: \$17,532,156 *Does not include Medicaid Waiver Fees of \$8,625,143

Norfolk CSB, providing mental health, mental retardation, and substance abuse services to the residents of Norfolk

Individuals served and Financial review

Mental Health Services	2,992
Mental Retardation Services	814
Substance Abuse Services	3,521
Total Individuals Served	7,327
Prevention and Youth Activities	22,362

Grand Total of All Individuals Served 29,689

Expenditures by Category

Mental Health	\$ 6,705,258
Mental Retardation	\$ *1,989,023
Substance Abuse	\$ 5,515,941
Administration	\$ 2,280,855

Resource Partners

State	\$ 7,302,843
Federal	\$ 3,016,560
Fees	\$ 4,514,296
City of Norfolk	\$ 2,002,500
Other Revenues	\$ 695,957

Many of the more than 7,300 Norfolk residents who came to us this year for mental health, mental retardation and substance addiction treatment lack the resources to pay for even the most elemental dental and medical care. Virginia's stringent Medicaid criteria means that many of the people we serve cannot qualify for Medicaid, yet they lack the funds to pay for primary medical care or the medication their physical illness requires. Most cannot afford even the small co-pay charged at free clinics and virtually none are able to pay for medication.

I know that enormous demands are made on medical and dental professionals each year. And, yet, if each practice in Norfolk were able to take on the care of just one client, a great deal of suffering would be alleviated.

If you are not in the medical professions but would still like to help, your tax-deductible contribution to the Norfolk CSB Community Trust would help us make progress on filling this need.

For information on how you can help us meet these most basic needs of our clients, please call me at 441-5300 or contact me at george.pratt@norfolk.gov. George W. Pratt, Ed.D., Executive Director.

END OF COMMUNITY SERVICES BOARD ANNUAL REPORT

HUMAN SERVICES

Speakers and Presentations. The Department of Human Services offers free presentations to groups and organizations about its many programs and public services. Presentations include a new, 12-minute video overview of the agency's role in the community, citizens' resource information and brochures on a variety of topics. Presentations can be tailored to your organization's needs. Contact Jan Callaghan, Public Information and Education at 664-6020 jan.callaghan@norfolk.gov or Cori Waddington at 664-6108 caw710@eastern.dss.state.va.us to schedule a speaker for your next event or meeting.

NEW! Foster/Adoptive Parent Training Classes. The Norfolk Department of Human Services stresses the growing need for Foster and/or Adoptive families to provide children in crisis with a warm, stable, and loving home.

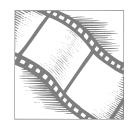
The new curriculum for pre-service foster parent training began June, 2004 and incorporates both foster and adoptive instruction, so that all parents receive dual certification. The P.R.I.D.E. (Parent Resources for Information, Development, & Education) training program is a model of practices, geared toward five competencies:

- 1. Protecting and Nurturing Children
- 2. Meeting children's developmental needs and addressing development delays
- 3. Supporting relationships between children and their families
- 4. Helping children to develop safe and nurturing relationships intended to last a lifetime
- 5. Working as a member of a professional team

If you have ever considered becoming a foster parent or adopting a child, don't delay. Right now, a child is waiting for a place to call home. The next training sessions for foster and adoptive parenting will be held in September at the Norfolk Department of

Human Services, 220 W. Brambleton Ave. To learn more, please call Nancy Brock with HomeFinders at 757-664-6079. An information video on foster/adoptive parenting can be viewed online at www.norfolk.gov/humanservices/fostercare.asp

At a Theater Near You. DHS took its Foster/Adoptive Parenting message to the silver screen in May and June. A full-screen color ad ran daily for eight weeks at four Regal CineMedia complexes in Southside Hampton Roads: The goal is to fill the agency's Foster and Adoptive Parent training classes to capacity and increase the number of foster/adoptive homes by 20%.



We Asked and They Delivered! The Norfolk Department of Human Services launched a month-long promotion on Child Abuse and Neglect Prevention, which included the distribution of more than 21,000 informational flyers throughout Hampton Roads. The flyers contain information on how to recognize the signs of abuse, helpful tips and resources for stressed-out parents, and phone numbers to report suspected child mistreatment.

The agency extends its sincerest appreciation to Chanello's Pizza, Zero's Submarines, and Cogans, which supported the cause by included flyers with all their orders and/or deliveries throughout the month of April. Although April was specially designated as Child Abuse Prevention Month, these flyers are available year-rounds. To order, contact DHS Public Information and Education at 664-6020.

A New Resource for the Disabled and their Caregivers. The Norfolk Commission for Persons with Disabilities is offering brochures to citizens or organizations in need of new and updated resource information. The Commission's goal is to increase awareness of disability issues, develop laws affecting disabled citizens, ensure that all facilities are accessible to citizens with disabilities, promote employment opportunities, and assist with public transportation.

The Commission meets on the 3rd Thursday of each month from 2:00 p.m. until 4:00 p.m. at the Norfolk Senior Center, 924 W. 21st St. Meetings are open to the public. For more information or to order brochures, contact the Norfolk Commission for Persons with Disabilities at 625-5857 or the Norfolk Department of Human Services, Public Information and Education at 664-6020.

Child Abuse Prevention Flyers. The Norfolk Department of Human Services recently completed a month-long promotion on Child Abuse and Neglect Prevention, which included the distribution of more than 21,000 informational flyers throughout Norfolk and Hampton Roads. The flyers contain information on how to recognize the signs of abuse, helpful tips and resources for stressed-out parents, and phone numbers to report suspected child mistreatment.

The agency extends its sincerest appreciation to Chanello's Pizza, Zero's Submarines, and Cogans, which supported the cause by included flyers with all their orders and/or deliveries throughout the month of April. And although April is specially designated as Child Abuse Prevention Month, these flyers are available year-round. If your company or organization would like to help get the word out about Child Abuse Prevention, contact Jan Callaghan at 664-6020, or Cori Waddington, at 664-6108.

ACCESS- Online Prescreening for Public Assistance. The Norfolk Department of Human Services offers an easy, convenient, and discreet way for Norfolk citizens to determine whether they may qualify for public assistance benefits, The online program – called ACCESS – allows individuals to anonymously screen themselves for a variety of federal, state and local assistance programs based on their family size and income. ACCESS prescreens for the following assistance programs:

- Child Care Assistance
- Energy Assistance
- Emergency Assistance
- FAMIS (Family Access to Medical Insurance Security Plan)
- Food Stamps
- General Relief
- Lifeline
- Medicaid
- Refugee Resettlement Program
- SLH (State and Local Hospitalization)
- TANF (Temporary Assistance for Needy Families)
- Auxiliary Grants

ACCESS is available on the City of Norfolk website at www.norfolk.gov/humanservices/prescreening. All 12 of the Norfolk Public Library's branch locations offer free public Internet access and librarians are available to assist citizens in navigating the site. Informational brochures are available to local agencies, centers, churches and civic organizations at no cost. Please contact Jan Callaghan, Programs Manager for Public Information and Education, at 757-664-6020 for more information.

Combating Domestic Violence. The Norfolk Department of Human Services has initiated a campaign to get valuable information to those at risk of or victimized by domestic violence. The effort involves the strategic placement of Safety Cards – miniature brochures informing victims of who to call in an emergency, where to go for

confidential counseling, and how to create a "safety plan" for themselves and their children.

Safety Cards are available at more than 70 locations throughout Norfolk, including businesses, community centers and other public locations. Businesses are encouraged to place the cards in their restrooms, foyers, or other locations where customers may discreetly pick them up.

Businesses wishing to participate in the effort may obtain Domestic Violence Safety Cards by contacting Brenda Fulkerson, Public Information Assistant, at 664-3242, or Jan Callaghan, Program Manager for Public Information and Education, at 664-6020. jan.callaghan@norfolk.gov

Child Care Program. The Norfolk Department of Human Services' Child Care Program aids eligible families in the arrangement and/or purchase of childcare for their children. The program helps promote; parental choice and consumer education, activities to enhance health and safety standards established by the state, and activities to increase and enhance childcare and early childhood development. Determining eligibility for Child Care is easy as 1,2 or 3.

- 1. Apply at any of the local department agencies.
- 2. Call the information line at 664-6175.
- 3. Go online at www.norfolk.gov/humanservices/prescreening. NDHS' program ACCESS allows everyone to determine eligibility for childcare or any other program with the click of the mouse.

LIBRARIES

Norfolk Youth Participating in Summer Reading Club. The 2004 Summer Reading Club, "Step to the Beat...Read!" is off to a great start. Last week, over 300 children visited the Lafayette Branch Library and read for 20 minutes or more. The reading club's incentives of weekly drawings and prizes as well as special library programming throughout the system have greatly increased the time Norfolk's youth are reading at home as well as in the library.

The program kicked off on June 28th in all twelve Norfolk Public Library locations and the Bookmobile. The Kirn Library, similar to many of the branches, has signed up more kids than in past years. Through the first month of the program, participants read over 7000 minutes. Their reading accomplishments have been placed on the "wall of readers."



Library Began Filtering Public Computers In July. On July 1, as mandated by the Children's Internet Protection Act (CIPA) passed by Congress, the NPL began filtering

all public computers. To comply with the law, the library purchased and installed the Smart Access Manager (SAM) software. In addition to giving librarians the option to turn off filters for adults when requested, this software also manages public computers and printing. This gives library staff more time to perform other tasks now that sign-up sheets and monitoring printing transactions are no longer required. To pay for printing patrons simply make a non-refundable deposit and can pay for printing at their convenience.

To use library computers all patrons must now have a library card and a PIN. The library does issue guest cards so that visitors can still access computer services.

Mapping Out the Library's Future with a Strategic Plan. Norfolk Public Library is in the process of developing a new strategic plan. This plan will review community needs and focus on how the library can best address these needs. A finished product should be ready by the winter of 2005.

A review of needs studies produced by United Way, and a variety of other needs studies will be used to ascertain the issues that are important to the residents of our region. Clearly, strengthening early childhood literacy will be a major objective of the strategic plan as this is an issue in all communities in America.

The new Library strategic plan will establish a 5-10 year "road map" for library services. It will serve as a tool for this community and the Norfolk Public Library as they develop services and programs that best meet the needs of our diverse community.

The Library will ensure that close community input and analysis occur.

Library Card Sign-Up Month Activities. September is Library Card Sign-Up Month - a time when the American Library Association and libraries across the country remind parents that the most important school supply of all is @ your library®--it's your library card. Celebrate with Norfolk Public Library by participating in these exciting promotions:

- **Dive Into the National Maritime Center Nauticus:** *September 7-19* Show your Norfolk Public Library card for buy-one-get-one-free admission to Nauticus. Call 664-1000 for more information. Nauticus is located at 1 Waterside Drive in Norfolk.
- Fun with Corduroy: Join us for stories, games, activities, and more. Don't forget your camera for pictures with Corduroy Bear!

Friday, September 17:

10:30 a.m. Little Creek Branch Library, 853 Tarpon Place, 441-1751 4:00 p.m. Larchmont Branch Library, 6525 Hampton Blvd., 441-5335

Sunday, September 19:

2:00 p.m. Kirn Memorial Library, 301 E. City Hall Avenue, 664-7323

Monday, September 20:

5:00 p.m. Barron F. Black Homework Ctr., 6700 Tanners Creek Dr., 441-5806

Tuesday, September 21:

10:30 a.m. Janaf Branch Library, 124 Janaf Shopping Ctr., 441-56606:00 p.m. Blyden Branch Library, 879 E. Princess Anne Rd., 441-2852

Wednesday, September 22:

10:30 a.m. Lafayette Branch Library, 1610 Cromwell Dr., 441-2842
11:15 a.m. Lafayette Branch Library, 1610 Cromwell Dr., 441-2842
4:00 p.m. Van Wyck Branch Library, 1368 DeBree Avenue, 441-2844

Thursday, September 23:

10:30 a.m. Jordan Newby Branch Library, 961 Park Avenue, 441-2843 4:00 p.m. Pretlow Branch Library, 9640 Granby Street, 441-1750

Friday, September 24:

10:30 a.m. Park Place Branch Library, 620 W. 29th Street, 664-7330

Norfolk Public Library- Celebrating 100 Years of Free Service (1904-2004)

In 1904 Norfolk Public Library became the first free library in Virginia. This year we mark our 100 years of free service with several exciting events:

- Author Nancy Carlson- 1:30 p.m., October 3. Meet this children's author and illustrator and learn how she makes pictures tell stories.
- Opening of Our first Family Place. *Coming this fall*. NPL will open its first center for early childhood information, parent education, socialization, and family support. These centers will offer interactive play zones featuring toys, parent-child workshops, and a collection of books, videos and other materials to help parents.
- Costume Character Clifford. *November 15-21*. Celebrate 100 years of free service and Children's Book Week with this loveable book character.
- **Books & Brew:** 5:30 -8 p.m., Friday, October 15. Celebrate NPL's 100 years of free service at the Friends of the Norfolk Public Library 2nd Annual Happy Hour. Browse the Used Book Sale bargains and enjoy live music, libations & nibbles. Baskets brimming with goodies will be raffled off at \$1 per chance. Tickets for the event are only \$10.00 and will be available for purchase at Kirn Memorial Library and the Lafayette, Larchmont, Van Wyck, and Pretlow branches.
- 100th Anniversary Grand Celebration & Open House. 2-5 p.m. Sunday, November 21. Don't miss this celebration. Join us for entertainment, food, give-a-ways and more. Kirn Memorial Library 301 E. City Hall Avenue. 664-7323.

Summer Reading Clubs Bring Authors With Local Ties To The Library. To continue the momentum of its summer reading clubs, Norfolk Public Library will bring two authors with local ties to Kirn Memorial Library. Award-winning author Jonathon Scott Fuqua will present a youth program on Sunday, August 15 at 2:00 p.m. Author Dean Burgess will present an adult program on Wednesday, August 25 at 7:00 p.m.

Jonathon Scott Fuqua is the author of two award-winning young adult novels, "The Reappearance of Sam Webbe" and "Darby". His new novel, "The Willoughby Spit Wonder," takes place in Norfolk, Virginia. Fuqua is also the author of a "groundbreaking" graphic novel, In the Shadow of Edgar Allan Poe, which was nominated by YALSA as a Popular Paperback for Young Adults. For young children he has penned Catie & Josephine, an innovative graphic/chapter book. Fuqua grew up in Norfolk and attended the College of William & Mary. He currently lives in Baltimore with his wife and two children.

The adult summer reading club, Reading It's a Classic, will host the program by local author Dean Burgess. Adults attending his program will learn to read and write historical fiction. Burgess is the author of "An Unclean Act." Following the program, the author will sign copies of his book.

Norfolk Public Library's summer reading clubs kicked off on June 28 in all twelve Norfolk Public Library locations and the Bookmobile. Hundreds of children receive weekly incentives, entries into drawings for weekly prizes, and fill out paper sandals to have their reading accomplishments acknowledged on the "wall of readers." Musicians, magicians, and other performers continue to entertain club participants in several special programs. This is the first year for the adult summer reading club. Adult participants receive a chance to win a prize with every 3 books read and will receive a small gift if they complete the club. Both summer reading clubs end on August 28.

For a complete list of all summer reading club activities, pick up a Norfolk Public Library calendar of events or visit the library's web site, www.npl.lib.va.us. Kirn Memorial Library is located at 301 E. City Hall Avenue in Norfolk. Park in the MacArthur Center South garage, bring your ticket into the library for validation, and receive 3 free hours of parking. For more information on the Fuqua program or the Burgess program, call the library at 664-READ.

Mark your calendar and join us for these special events. Pick up our calendar of events in late September for more details.

NAUTICUS

Nauticus Donates 10th Anniversary Gifts to The Virginian Pilot Joy Fund. *More than 1,200 gifts to benefit children in Hampton Road.* Stuffed animals, Barbie dolls, card games, educational toys, and an assortment of videos and DVDs are among the more than 1,200 gifts recently donated by Nauticus, The National Maritime Center to The

Virginian Pilot Joy Fund. Nauticus received the gifts for its 10th anniversary celebration, during which visitors were asked to bring small toy gifts to support the children of Hampton Roads. "We were truly overwhelmed at the generosity of our visitors who helped us celebrate our 10th anniversary," said Richard C. Conti, Nauticus' Executive Director. "Obviously the people of Hampton Roads do care about children."

According to Nancy Tatterson, The Virginian Pilot Joy Fund program manager, all of the toys will be distributed to children in Hampton Roads with the assistance of The Salvation Army.

"I was overwhelmed by how generous the visitors were in supporting The Virginian Pilot Joy Fund," said Tatterson. "The holiday season will be much brighter for the underprivileged children here. South Hampton Roads is a wonderful place to live and raise a family."

For more information, please call The Virginian Pilot Joy Fund at (757) 446-2595.

NEIGHBORHOOD AND LEISURE SERVICES

Virginia Statewide Neighborhood Conference. Planning for the upcoming Virginia Statewide Neighborhood Conference scheduled for October 8-9 in Blacksburg, Virginia is in full swing. Staff is busy forwarding registration information and implementing workshops activities for the conference. All interested persons and volunteers looking for more information should visit the conference website at http://www.blacksburg.gov/government/departments/conference.

GET YOUR LIBRARY CARD IN SEPTEMBER

September is Library Card Sign-Up Month - a time when the American Library Association and libraries across the country remind parents that the most important school supply of all is @ your library®--it's your library card.

YOUTH DEVELOPMENT OFFICE

Teen Culture Fest Update. The First Annual Teen Culture Fest has been moved to Saturday, December 11, 2004 at the Harrison Opera House in Norfolk. The Harrison Opera House is now available to host this exciting event due to the date change. Preparations are underway for what is expected to be a great cultural event for Norfolk teens.

"What Works" Research Site Unveiled. After nearly two years in development, a new federally backed research service on "what works" in education began rolling its first products off the assembly line last week. Launched with \$18.5 million in funding from

the U.S. Department of Education, the newly operational What Works Clearinghouse is the department's electronic version of a Consumer Reports for research in education. The What Works Clearinghouse seeks to address the demand for information about research-backed educational programs and practices. For more information, go to www.whatworks.ed.gov

Where do you want to be in 10 years? The Division staff and John Norfleet, youth volunteer, co-facilitated a special session on interview techniques for teens at the Boys and Girls Club of Southeastern Virginia, in Suffolk. The Club's Unit Director requested the specific presentation and the teens received some valuable insights on how to properly dress for an interview, how to answer interview questions, and how to develop an impressive resume and cover letter.

Congratulations to RCFY Bowlers! The Division of Youth Development is proud to announce the winners of Norfolk's Right Choices for Youth (RCFY) Parent/Teen bowling event. The two winners with the highest combined scores for the day score were Gloria Rollins, mother of RCFY youth participant Anika Rollins and Kempner Jones, RCFY youth participant. This particular



outing provided an opportunity for RCFY participants who pledged to avoid five risky behaviors through high school and their parents who support them to enjoy a fun activity and further encourage positive alternatives to alcohol, drugs, tobacco, sex and violence.

RCFY Parent Workshop. On June 17, Norfolk's Right Choices for Youth (RCFY) Coalition presented a workshop on effective communication between parent and their teens at the Division of Youth Development. The workshop featured parents of RCFY youth participants and is part of a three-part series facilitated by Andrea Palmisano of the Community Mediation Center in Norfolk. The entire RCFY parent/youth campaign now moves towards training/education activities. The next workshop will feature RCFY youth participants and will focus on similar techniques on effective communication with their parents. The series will conclude in late August with both parents and teens coming together for one final workshop.

Youth Conservation Corps. The Youth Conservation Corps (YCC) program began June 21 with a week long orientation at the Vivian C. Mason Center in Norfolk. Approximately 65 teens were briefed on work ethics, standards of conduct, and environmental and health issues. The week also featured guest speakers, ice breakers, and other activities. The YCC program is an eight-week summer employment opportunity for teens to learn about the environment, earn money, and meet new friends while providing a great start to entering into the world of work. YCC workers began a 20 hour work week on June 28. The teens work with such agencies as Norfolk Redevelopment and Housing

Authority, Botanical Garden, YMCA, Neighborhood and Leisure Services and the Boys and Girls Clubs of Southeast Virginia. The program concludes on August 13th.

Hampton University Tour. The 15th annual KIDS COUNT Data Book released on June 3, by the Annie E. Casey Foundation, reports that national trends in child well-being are improving and reports that eight of 10 indicators of child well-being have improved nationally. However, the study cautions that nearly one in six young adults, ages 18 to 24 are not working, have no degree beyond high school, and are not enrolled in school. These "disconnected" youth face a tough transition to successful adulthood.

To address this staggering statistic, the Youth Development Office escorted 20 teens from Norfolk to visit the campus of Hampton University on Thursday, July 8. The tour was part of the Norfolk Back to School Initiative to get Norfolk's youth excited about returning to school in the fall of 2004 and to introduce them to the concept of higher education. While on campus, teens received a guided tour, enjoyed lunch on campus and learned about college life.

NEIGHBORHOOD SERVICE CENTERS

Damage Assessment Process Reviewed. Supervisory staff from Neighborhood Preservation and Building Constructions Services met to begin ongoing training for staff for the city's damage assessment operations. The Federal Emergency Management Agency (FEMA) program requires the City of Norfolk to submit vital information to the federal government within 24-72 hours of a disaster such as a hurricane, flood or a terrorism strike in order for financial assistance to be given to the locality. After Hurricane Isabel, damage assessment teams were out on the streets at 7a.m. the following day, Friday, and worked until the entire city had been surveyed for damage late Saturday afternoon. Additionally, the Code Official, Lynn Underwood, received high praise from FEMA officials for the prompt and thorough damage assessment work done by the city's staff.

Neighborhood Meetings with Division Staff. Staff attended the following civic league meetings and special community meetings: Bayview Civic League, the 2nd Red Sector meeting, the Monticello Village Civic League, Villa Heights Civic League, Lafayette / Winona, Pace Support Services Meeting, and Coleman Place Civic League. The inspectors answered questions and received code complaints for their respective areas.

Neighborhood University. On Wednesday, June 9, 2004, Division of Neighborhood Services staff presented an overview of neighborhood opportunities and departmental services to first-time offenders. The presentation was requested by the State Office of Probation and Parole.

Basic Grant Writing Course recently held at NU, prepares participants with specific writing techniques to obtain grants. This is one of NU's most popular courses. A total 23 persons graduated from the course and received certificates of completion.

Division staff attended various civic league and community meetings to answer citizen questions and inform the community about program activities sponsored by the department in the neighborhoods of Bayview, Fairmount Park, Ward's Corner and Ballentine. All communities received literature and information on our upcoming Annual National Night Out Event and the Red Ribbon Campaign. In addition, the Statewide Neighborhood Conference on October 8-9 was announced.

N-CERT. As reported previously Neighborhood University is working in partnership with the Emergency Operations Center (EOC) to develop and execute the Norfolk Community Emergency Response Team (N-CERT). CERT is a nationwide effort to unite and train citizens within their communities to be prepared and ready for action in the event of natural disaster or nationwide emergency.

Division of Neighborhood Services staff attended the 16-hour CERT Train-the-Trainer Course on June 22-23, 2004 in Nokesville, Virginia. The course, sponsored by the Virginia Department of Emergency Management, is mandatory for all federal Citizen Corps Program (CCP) grant recipients and municipalities that intend to form a CERT. Norfolk is one of several cities in the region, including Virginia Beach and Chesapeake, undertaking this community emergency preparedness effort.

NU Celebrates 5th Annual Recognition Ceremony. Assistant City Manager and Neighborhood and Leisure Services Acting Director, Dr. LaVerne Parker Diggs was the keynote speaker for the 5TH Annual Norfolk Neighborhood University recognition ceremony entitled, "Celebrating Success – City and Citizens Working Well Together." The celebratory event was held at the Harrison Opera House on the evening of June 24. More than 100 Neighborhood University participants and instructors from 2003-2004 came together to enjoy an evening of recognition for their investment of six hours or more in leadership and community development courses through Neighborhood University.

The event provided many Neighborhood University students the opportunity to give personal testimonies regarding their appreciation of Neighborhood University as well as how they have been able to utilize the knowledge and experiences to strengthen their Norfolk neighborhoods. The evening was a positive and memorable success.

World Changers. The Summer 2004 World Changers projects preparations are underway for the arrival of approximately 650 volunteers throughout the summer.



During the week of June 19-26, 400 youth and adults from across the country provided rehabilitation assistance to 35 homes, including 14 homes damaged from Hurricane Isabel. Another 150 volunteers provided service to 13 homes on July 17, eight of which were damaged during Hurricane Isabel. Finally, about 100 volunteers will be in Norfolk for a "family project" that will complete any unfinished work or take on new houses if possible.

The City of Norfolk partnered with the City of Chesapeake to assisting with that city's first World Changers project that was held June 26 – July 2. Norfolk provided technical expertise to help ensure the success of Chesapeake's project, and provided additional Norfolk work sites to supplement those identified in Chesapeake. About six additional Norfolk residents received assistance as a result of this new initiative.

Neighborhood Service Centers. Each of the neighborhood service centers partnered and supported the Adoption Expo 2004 initiative sponsored by the Department of Human Services along with the local non-profit Hampton Roads Foster/Adoptive Family Foundation. The event was free and open to the public. Fliers and posters were distributed at each of our neighborhood service centers in support of this community activity. All inquiries pertaining to this program should be forwarded to Jan Callaghan at 664-6020.

Huntersville Neighborhood Service Center:

Staff and community volunteers are busy working to finalize plans for their upcoming Annual Huntersville Community Day scheduled Saturday, August 14, 2004 from 12 noon to 4:00 p.m. at the Huntersville Neighborhood Service Center, 830 Goff Street. The event will have lots of educational, fun related activities such as games and swimming, good food and entertainment for all ages. For more information, contact the center at 664-7400.

Little Creek Neighborhood Service Center:

The Southeastern Tidewater Opportunity Project (Stop Organization) Summer Youth Program chose the Little Creek Neighborhood Service Center for their weekly training session. In July a training session highlighting "Student Protocol" and Preparing for the Unexpected" was held at the center. A total of 80 youth participated in the program activity. A second training session was held a week later and dealt with "Creating a Positive Image for our Youth". There were 100 people in attendance that were empowered to make a difference in the lives of youth in their communities.

Park Place Neighborhood Service Center:

The Mama I Want To Read pre-school summer enrichment program continues to provide reading and cultural activities for pre-school children in the Park Place area and surrounding communities. A total of 35 pre-school students (ages 3-4) are currently enrolled in the program this year. As a part of the cultural enrichment program, students

get to enjoy a weekly field trip every Friday that will expose them to a variety of fun and educational experiences in the Hampton Roads area. For the first time, parents can also take advantage of workshops on a several subjects such as nutrition, financial planning, career advancement and stress relief techniques to assist them in raising their children. For more information about the program, call 664-7520.

CHILDREN MUSEUM. The Virginia Children's Museum came alive as 87 children from the Norview Center and Crossroads Center experienced various adventures including some serious fun rock climbing, riding a police bike, exploring the big bubble, the educational train station and the TRT bus. The children marveled at the collection of trains and toys and were able to build their own fantastic railroad in the children's playroom. They had a fun-filled educational adventure.

Recreation & Community Services

Aquatics - Lifeguard News. On Saturday, June 26 the Ocean View lifeguards took 2nd place in the Annual Buckroe Beach Lifeguard competition. Three individual first places were achieved and the team overall scored 140 out of a possible 192 points.

Athletics

Basketball and RBI Baseball - Starts the Summer Off Right! Athletics reports that over 200 youth participated in the free youth basketball clinic held on Friday, June 25, 2004 at the Fairlawn Recreation Center. The event was sponsored by SlamCity in partnership with NLS.

The SlamCity 3-on-3 basketball tournament was held on Sunday, June 27 at the Fairlawn Recreation Center with 20 teams participating and the top division winning \$2,000. Special guest, John Gilcrist, from the University of Maryland Basketball program spoke to an enthusiastic audience of over 300 people.

The RBI Baseball program is beginning the playoffs in two divisions: Rookie Ball and Junior class divisions. The all-star team has been chosen from the teams in the junior division. Three players from each team will represent Norfolk in the regional tournament in July, hosted by the City of Richmond.

Volunteers Still Needed. Anyone interested in volunteering to work in any of the neighborhood service centers or other programs in the Division of Neighborhood Services should contact Intern, Shawn Cook at 441-2400 for further details.

PARKS & URBAN FORESTRY



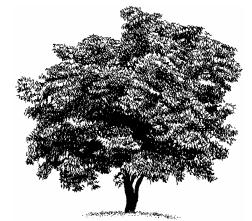
Rain, Rain and More Rain. Division crews responsible for the mowing, landscaping, weeding and general grounds maintenance have been extremely busy attempting to schedule work plans around this very rainy summer. As of July 28, 2004 Norfolk has received 11.97 inches of rain far exceeding the normal monthly precipitation of 5.06 inches for the month.

The Bayou Boogaloo Festival was a success, although rain somewhat hampered the attendance. Parks and Forestry downtown crews were on hand for clean-up and all went well. Three tall ships docked at the Otter berth for a few days during the Bayou Boogaloo Festival and were a sight to behold.

Norfolk Trees. The trees along Norfolk city streets and in her parks and public spaces offer shade in the summer and color most of the year. They grow under a well-orchestrated program of care initiated decades ago by the City of Norfolk, and are managed by men and women with a gift for horticulture and a love of nature.

The Division of Parks & Urban Forestry is responsible for maintaining Norfolk's 76,000 street trees as well as caring for an estimated 20,000 trees on public grounds such as parks, schools, playgrounds, cemeteries and other spaces. The Division also plants approximately 1,800 trees each year as part of its ongoing mission to provide a sustainable urban forest in Norfolk.

One thing few people know is the Division also grows its own trees. Parks & Urban Forestry has been able to save the City money when it was determined in the 1980s it could grow its own trees at two-thirds the cost of purchasing them



wholesale. Having a nursery in the region allows the Division to also plant more trees than the operating budget would normally allow. Even when trees are diseased, become a safety hazard to the public or outgrown its environment, the City of Norfolk still plants more trees than it removes each year.

Experience for yourself the beauty and history of Norfolk's graceful tree population.

Circa 1400 - The Willoughby Oak was named for Englishman Thomas Willoughby, who settled nearby in 1622 when the tree was a youngster. Now on the property of the Naval Air Station, it has been declared a protected historical landmark by the Navy.

1844 – The rows of magnolias lining Magnolia Avenue were brought back from a Mississippi honeymoon by Lt. Andrew Weir and his bride Mary Allen Weir, plus one California redwood. The redwood is one of the largest of its kind on the East Coast.

1850s – Adm. Oliver S. Glisson, USN, brought back a cutting from the weeping willow growing over Napoleon's tomb at St. Helena in the South Atlantic, and planted it in his garden. The original tree blew down in a storm, but a new tree grew out of the roots and can be seen today in the garden of the Hunter House Victorian Museum.

1912 – The "Commission on Beautifying the City" requested & received a larger appropriation of funds to allow them to increase the amount of curbside planting, trimming and tree repair, and the workforce to carry it out. The money was also meant to provide for 4,000 young trees to be planted in a nursery so there would always be a supply of trees on hand for city use, so that "all who desire to have trees planted in front of their property bearing the initial expense of planting and protection may have the same attended to by the commission and thereafter the trees come under the protection and care of the commission."

1922 – An ordinance was adopted by Council to make the crape myrtle the official flower of the City of Norfolk and "individuals of the City of Norfolk are hereby requested to care for and to encourage the planting and culture of the crape myrtle."

1928 – At the suggestion of Mrs. Frank Anthony Walke, who had visited Winchester, VA and seen the apple blossoms in their full glory, Council passed another ordinance declaring the last week in July and 1st week in August "Crape Myrtle Season.

1930s – When A. C. Floyd was a police department property clerk, he undertook an inventory of some of Norfolk's more unusual trees, noting their locations and origins. Many were planted by garden clubs, civic groups & school children. Others were planted under direction of the City of Norfolk.

May 1939 – Norfolk Federation of Garden Clubs planned to set aside money every year until there was enough to host a Crape Myrtle Festival and "to have more of the flowering trees planted, making Norfolk known far and wide as a crape myrtle city."

December 1951 – "Beautifying runs Heutte Out of Trees" – Superintendent of Parks Frederic Heutte says "we used to plant 1,000 trees a year. That has increased to 3,000. I did not know four or five years ago of the tremendous demand for beautification." The city gave him \$2500 in capital improvement funds to buy seedlings for the city nursery at \$12.50 per 100, rather than \$25.00 for a tree ready for planting on the open market.

1951 & 1952 – The Crape Myrtle Festival was held for two years, with a local princess accompanied by an enlisted Navy escort, and the events centered around the Hague, with a boat parade, etc. The festival was not successful so the decision was made to host an Azalea Festival, with a tie-in to NATO.

1951 – The live oak tree on the courthouse lawn (now MacArthur Memorial) was moved out of the way of City Hall Avenue street widening, to the opposite side of the lawn. The tree was originally planted as a memorial to Judge William H. Sargeant.

September 1952 – Fred Heutte was among a group who visited Wilmington, NC to learn how to improve Norfolk's crepe myrtle festival by studying Wilmington's Azalea Festival.

January 1972 – A residential tree-planting program was created by Fred Heutte. Since then, more than 40,000 crape myrtles and 50,000 trees of other varieties have been planted. The citizen can request the kind of tree he wants. If it is available in the city nursery and if it is deemed appropriate for the location, the city will plant it, prune or tend it if it becomes ill; all the resident has to do is keep it watered.

1986 – The official date of Arbor Day is in the spring, but the fall is the best time to plant trees in Norfolk, so Norfolk began to recognize Arbor Day in the fall.

2003 – Since 1986 Norfolk has given out at least 5,000 seedlings each Arbor Day

1989 – The Division of Parks & Urban Forestry announces plans to conduct an inventory of all city trees, to determine pruning and maintenance schedules and determine the best planting times for new trees, setting standards for planting the right tree in the right place, to educate the public in the value of trees on private property so they'll think twice before removing one.

1989 – Norfolk hires its first City Forester to care for the approximately 130,000 city-owned trees. It is a new position – the first time the city has had a department exclusively dedicated to the care of trees.

1995 – A pair of magnolias between City Hall and the municipal courts building was spared by direction of City Council when the new municipal complex was being planned in the early 1960s.

1998 – Norfolk won the National Arbor Day plaque in recognition of having the best Arbor Day programming in the nation

Today – More than 200 varieties of trees call Norfolk home.

NEIGHBORHOOD SERVICE AND SENIOR CENTERS

Berkley Neighborhood Service Center

• The Berkley NSC hosted a special NCP Federal Credit Union Meeting at the facility last week. Special financial workshops are being provided to Southside residents in an effort to build debt free financial independency among residents.

Little Creek Neighborhood Service Center

- The Southeastern Tidewater Opportunity Project (Stop Organization) Summer Youth Program chose the Little Creek Neighborhood Service Center for orientation during the week. Program guidelines and specific training in the area of safety and job skills were highlighted in time for their summer program. There were 150 people in attendance.
- The America Association of Retired Persons (AARP) also met last week at the Little Creek Neighborhood Service Center. The members had a pot luck dinner and received important AARP information that will be dispersed to the community in coming weeks. A total of 32 persons attended.

Little Creek Neighborhood Service Center

- The Little Creek Neighborhood Service Center joined the rest of the nation in remembering President Ronald Reagan. The visitors of the LCNSC were given Presidential Historical Biographies made by children from the Presidential Council on Service and Civic Participation. Approximately 75 children received Past President Ronald Reagan's Historical History sheet.
- The Little Creek Neighborhood Service Center was the site chosen by the STOP Organization, Youth and Employee Training Program. The Norfolk youth received their City Of Norfolk and Norfolk Public School job assignments. A total of 105 youth and family members attended the session.

Park Place Neighborhood Service Center

• The Park Place Branch Library Teen Advisory Board, a group of twenty young adults between the ages of 13-18, met to critique the Library Family Celebration that was held on June 3, 2004 in the front lobby, multi-purpose room and the library. They assisted with distribution of the programs, seating visitors, the raffle, setting up and cleaning up after the program.

- The executive board for the Mama I Want To Read program met on June 12 at Park Place Neighborhood Service Center. They met to finalize plans for their 16th year of service to the community targeting the education of pre-school children. The summer enrichment program began June 28. Thirty-five pre-school students ages 3-4 have registered for the program.
- The Adult Basic Education Class that is designed to meet the needs of school dropouts 18 years of age and older who desire to learn basic skills in reading, grammar and math, and getting help preparing to earn his/her GED is sponsored by Norfolk Public Schools. The course began on September 2, 2003 and closed this semester session on June 17, 2004.

Statistical results from class participation reflected:

A total of 29 students completed over 600 hours of class/study time; Seven students completed more than 20 hours of class/study time, and One student, Mrs. Barbara Keys, successfully completed 100 hours of class and study time. As a result, Mrs. Keys received a special certificate and plaque recognizing her educational attainment and perfect attendance record during the school year.

For more information about the Adult Basic Education Program at the Park Place Neighborhood Service Center, call 664-7500.

Volunteers Still Needed. Anyone interested in volunteering to work in any of the Neighborhood Service Centers or other programs in the Division of Neighborhood Services should call (757) 441-2400 for further details.

Ocean View Senior Center

 The Granby High School's Ladies and Gentlemen's Club were superb assistants at the Ocean View Senior Center Summertime Dance held on June 18. Over 25 people danced the night away as a D.J. played favorite tunes amid beautiful floral decorations.

Southside Senior Center

- On June 16, 12 seniors from Southside Senior Center took a trip to Williamsburg Pottery to shop and have lunch.
- On June 18, a Father's Day celebration Southside Senior Center honored the fathers among the group as well as several special women who had been both mother and father to their children. A delightful dinner and special gifts were received by the attendees who also played a Father's Day Trivia Game.

- The summer session at Southside Senior Center started off with wonderful food, games and birthday celebrations. On June 21, the topic "Eating Right is Basic" featured a short film and was followed by a question and answer period. The ten participating seniors discussed how to interpret food labels as well as the proper selection and preparation of specific foods for a healthy diet. Favorite recipes were also shared.
- On June 24 over 85 seniors celebrated Fun/Game Day with Young Terrance, Huntersville, Norview Recreation Center and Southside Senior Centers as everyone had a filling lunch and participated in competitive games among the senior centers. The Mid-year Birthday Celebration focused on songs, exchanges of best wishes, a special lunch with Cake and Ice Cream.
- Seniors from Young Terrace and Southside Senior Center spent a week exchanging events and friendship playing Bingo for prizes and the "Ain't It A Shame" game. During the week, over 50 seniors participated in the combined activities.

RECREATION CENTER HIGHLIGHTS

Merrimack Landing Recreation Center

• Thirteen young ladies, part of the Merrimack Center Girl Scouts Troop, took a trip to York River State Park. A fun filled day included a boat tour of the river and participation in a fishing tournament sponsored by the Virginia Marine Science Museum. Kendra Brown, an 11 year-old girl scout, won three certificates for catching the most fish including a 6-1/2" small mouth bass.

Ingleside Recreation Center

 Participants at the Ingleside Center don't let the weather get them down. On cooler days, the 30 youngsters aged 9-12 play Single Elimination Free Throw games. When the outdoors heats up, indoor dodge ball and taboo contests fills the center with enthusiasm and fun.

Bayview Recreation Center

- Fire safety and procedures were reviewed at the Bayview Recreation Center. The center's youth did very well during the practice fire drill.
- Sentara Girls Basketball: Teams of devoted basketball enthusiasts are practicing their shooting skills at Bayview Recreation Center and Merrimack Landing Recreation Center. Looking forward to another fabulous Girls Basketball Season!

Sherwood Recreation Center

• The Norfolk Sheriff Department visited Sherwood Recreation Center and provided the I-Denta Kid program to 30 youth ages 5-12 who received identification items with thumb prints.

Bayview Recreation Events Featured Personal Safety and Healthy Foods. Deputy Bob from the Norfolk Sheriff Department visited the Bayview Recreation and presented a personal safety program which stressed the importance of knowing that a child's body belongs to themselves and no one is allowed to violate them. The 60 youth, ages 5-12 discussed "What is a Good Touch?" "What is a Bad Touch?" and "The No Touch Zone."

Mrs. Amy Smith of the 4-H Club's Outreach Program discussed the importance of a nutritional meal and the USDA food pyramid. The 20 youth prepared a healthy meal including tacos.

Crossroads Recreation Center Asks "How Will You Show Your Patriotism?" The 12 summer campers, ages 9-12 responded "Waving a Flag" which prompted youthful creativity by their selection of a variety of red, white and blue items to fashion a motley variation of American flags that would

wave proudly in the summer breeze.



NORFOLK NEIGHBORHOOD NETWORK

Norfolk's Neighborhood Network Needs You! Public, Education and Government channels (PEGs) began in the early 80's as part of a new medium of communication began to take off. Cable TV spread like wildfire throughout the urban areas of the U.S. and to date is the dominant conduit for television programming.

The Federal Communications Commission realized from the beginning that cable TV was an ideal technology for creating community communications so the FCC put into law that space be reserved on cable systems for PEG channels to carry out intercommunity communications. This legislation allowed local schools and governments to go beyond public meetings and sporadic news coverage. Cities could now air unbiased, long form programs to enrich and inform their citizens. Now, every major city and most smaller cities and schools operate PEGs.

In the City of Norfolk we have WCTY-48, Norfolk's Neighborhood Network (NNN). For years the station has aired programs that explore issues and events connected to Norfolk. Now NNN is enhancing it's presence in the community by getting out and covering all things Norfolk.

In addition to increasing NNN's studio based standards like Norfolk Perspectives, Council Update and



Health Watch, NNN is now covering events and producing more specials from the field. Why? Because feedback from the community revealed a desire to see more on location coverage, recycling, abuse awareness, the long term impact of incarceration, the USS Wisconsin's 60th Birthday, Homearama at East Beach, Hurricane Force: City and Citizen Preparedness, and the Re-Birth of Fort Norfolk are some of NNN's latest efforts.

NNN needs your special event! If your department/organization is planning something special that you think may interest our citizens, then contact NNN and tell them about it. They may cover it or promote it! Go to www.norfolk.gov/tv48 and click on "Program Ideas". There you can give the 411 to NNN regarding your event or idea. It's easy for you and important to accomplishing NNN's mission to connect the City of Norfolk to the citizens it serves.

POLICE

Range Reopens; Other Improvements Scheduled. Some 15 months after it was closed, Chief Marquis will shot the first round when the Pistol Range reopened on July 1, with full use of the 14 firing lanes and two new, 13.5-foot walls. Mr. Chris Jones, infrastructure coordinator, explained that one major project, the new walls, and two minor projects had to be completed before the range could be reopened. As such, two concrete-filled, cinderblock walls were constructed, on the left and right sides of the range, respectively, to prevent rounds from escaping the perimeter of the pistol range property.

Minor projects completed included the cleaning of the bullet trap and upgrades to the electrical system. The control house was rewired and the transformer upgraded to 200 amps to prepare for the Live Fire Shoot House, which is about 120 days from completion, and for the future new firearms training facility, to be constructed within the next three years.

Currently in the design phase, the Live Fire Shoot House will be a two-story structure built on a 34' x 50' concrete slab. It will be outfitted with ventilation fans, lighting, and a balcony with handrails. According to preliminary designs, the shoot house will be constructed where the platform docks were located. It is being financed with \$106,000 of Capital Improvement Project (CIP) funds.

The design of a new firearms training facility will begin during FY05; \$225,000 in CIP funds has been allocated for its design, which will mirror that of the Chesapeake PD Pistol Range.

Across the road at the K-9 facility, the construction of cinderblock walls between the kennels will begin within the next several weeks. Once completed, these walls will deter the dogs from biting each other and, in the long run, save on veterinary bills.

Other improvements that began include the renovation of holding cells at the POC. Beginning in July, the demolition of current cells began. Newly renovated cells will comply with Virginia Department of Corrections and DCJS accreditation standards. This

project is scheduled for completion not later than December 1, 2004, but may be completed by some time in November, predicts Mr. Jones, project coordinator.

New Recruit Center is Win-Win Effort for Applicants and Personnel. In an effort to attract and retain top quality police employees while increasing diversity within the police department, Police Chief Bruce P. Marquis authorized the creation of the Recruitment, Application, and Orientation Center (RAOC) in April of this year. The RAOC has made applying for police officer positions more convenient and appealing to police applicants.

The RAOC is a partnership between the Department of Human Resources and the Police Department. The center is staffed by four personnel, two of who were recently assigned by Chief Marquis to enhance the department's recruiting and hiring efforts. Police personnel supply HR with required statistical reporting while Mr. Tom Arango of HR represents his department's contribution to this collaborative effort.

The RAOC is assigned to the Personnel Liaison Division and is approaching full operations. The center will serve as a one-stop recruitment center where applicants can apply, take written tests and have BPAD assessments administered. Background investigations are conducted and test results are scored. Some 200 BPAD assessments have been conducted since the center opened.

To bolster and project a more professional and realistic image of department activities, the RAOC is initiating the production of several new television commercials while planning for additional radio spots and more print advertising.

Crime Update

A review of the crime figures reported to the State for this calendar year suggests the following: The preliminary end of May crime statistics indicate that major crime is down year to date in all cases except "Assault, Others" (up from 1294 to 1467 reports) and "Arson" (up from 5 reports to 11 reports).

The crime rate is -1.38% compared to the same time period last year.

At this point in June, homicides are about the same as for this time last year.

The number of simple assaults reported has increased primarily because individuals in public housing communities are encouraged to deal with assault incidents by calling the police.

The number of domestic assaults has also increased. Again, this may indicate that concerted efforts to encourage reporting are working. It is also noted that virtually all of the increase in reported domestic abuse occurred in the area of the City heavily populated by families experiencing the stress induced by long military deployments and separations. The fact that major crime figures are generally not rising and in fact have been reduced in most cases, suggests that higher visibility efforts may be contributing to this positive

outcome. To reduce and deter crime, the police will engage in the following activities, tailoring and fine-tuning them as necessary:

- maintain a visible presence in areas that are emphasizing code enforcement and address environmental conditions conducive to criminal activity
- work closely with members of the community, sharing information and responding to their concerns, in an effort to detect and resolve developing issues before they become entrenched problems.

To augment these efforts, the Crime Prevention Unit, in conjunction with the Sector Lieutenants and PACE officers, will continue to give presentations to various citizen and business groups that include information about safeguarding their property and dealing with domestic violence.

Juvenile Curfew Ordinance. The current City Code governing curfew contains procedures regarding the custodial care of juveniles. The Code specifies using a Norfolk Police Department Youth Detaining Area (or Juvenile Curfew Reception Center) in which to detain youths in violation of the curfew. Currently, this is not being done because curfew violators are released into the custody of a parent or guardian as provided elsewhere in the Code.

During routine research associated with the review of 1) General Order 93-002: Juvenile Curfew; and, 2) General Order 88-010: Juveniles; the Norfolk Police Department discovered outdated provisions in City Code Section 29-3 Curfew for Minors. The City Attorney's Office has drafted an ordinance to revise the City Code. In addition, for ease of reference by officers, the two general orders have been consolidated and drafted into a single order consistent with the updated language of the proposed ordinance.

Proposed changes to the City Code will:

- Incorporate State Codes dealing with the custody of juveniles and the handling of curfew violators by surrounding municipalities;
- Handle uncooperative juveniles or juveniles whose parents cannot be located as follows:
- If there is a need for immediate custody (for safety or serious criminal charges) or the juvenile is unwilling to provide family information necessary for placement, then Juvenile Court Intake will be contacted for assistance.
- If the parent or guardian refuses or cannot take custody of the juvenile, then Child Protective Services (CPS) will be contacted; and
- Address parents or guardians who are uncooperative or refuse to accept curfew violators.
- The current general order lacks guidance for officers in this regard.

- The draft general order specifies charging parents or guardians with child neglect, endangerment, or contributing to the delinquency of a minor as appropriate.
- This will be a coordinated effort between the uniform and investigative divisions.

Scooters. It was requested that the City Attorney research State and local provisions to determine if motorized scooters are governed as mopeds or some other motorized vehicle. If these vehicles are not within the scope of existing statutes or ordinance, the City Attorney is to develop an ordinance governing motorized scooters and the like.

PROJECT UPDATES

Jail/Public Safety Building:

- Elevator in tower 1 mostly complete.
- HVAC in the main lobby complete; final change order in process.
- Booking Significant delays that are very frustrating. Discussed future pre-qualify process for contractors with any jail projects. Light fixtures are to be shipped on July 23rd and then installed. Contractor is in the liquidated damages phase of his contract. Security work related to this project is nearly complete.
- Roof partial roof replacement is complete. Punch list remains.
- Shower renovations Chris Smith is doing some design and estimates for two methods of renovating showers in the future for our collective evaluation. We have many showers to renovate over several years. 4L block showers are now complete.
- Water heaters several were replaced. Design is ongoing for replacement of remaining units. Funding remains to be found. One consideration is the reprogramming of funds from the elevator project to meet this necessary need.

Courts:

- Court study we are working with consultants for a July steering committee presentation to consider the final scope for a new courts building. Sizing, strategies of development and site issues remain to be discussed at the meeting.
- Circuit court parking parking is in; security fence design is being finalized in preparation to issue bids in July.
- Clerk's office at circuit court minor work for new clerk is being accomplished. Some design planning is underway with PW by Clerk for items he desires to be considered in future budgets.
- Judge's Chambers we are working to wrap up the remodeling of chambers for the few new judges that have been appointed in the past year.

Parking:

- Freemason St. Garage (formerly Boush St. garage) demolition is complete and the contractor was charged liquidated damages due to delays in his work effort. Armada Hoffler is now on site doing test piles and utility work. There are some issues to be dealt with relating the tight site and trying to do what we can to minimize impact as to access to the rear of the site and thus the rear of the Granby Street businesses.
- Way finding signs are being finalized. City Planning must issue letter of approval as to design and then we install in the coming two months. We used the design criteria established by the City's Branding Program. Colors, style of letters and so forth.

Police

- POC interview rooms NTP is issued with start to be July 5th. Will update rooms to standards required by the Commonwealth.
- Fire range pistol range should be coming back on line. NPD has asked PW concerning added facility at the range and that need must be evaluated. Consideration needs to include the adjacent property uses.

Others:

- Lambert's Point Golf course is underway with shaping and irrigation lines being installed. Bridge has been negotiated and is being added to the construction contract. Bridge joins the two sides of the site together. Bids on the clubhouse and driving range structure with parking has been received and is under our budget estimate. Course is on track.
- Public Health we are adding a tank for alternative fuel capabilities. First tank was rejected and we are now only awaiting the new tank so it can be installed and hooked up.
- Selden Arcade construction on the roof, mechanical and so forth as contracted is underway. Lease terms with d'ART are being negotiated. Final work will be for us to "touch up" the arcade area and that remains to be designed and executed. Application is in process for State tax credits.
- Martin Luther King monument has a new meter installed by VEPCO and now the new lights can operate and the fountain can be started. Only remaining item is to align the lights.
- Chrysler museum some façade repairs are being planned as well as some partial roof work.
- Kirn Library fire alarm precon was held; demo is underway and alarm system will then be brought up to modern codes.
- HVAC work in city hall work on the 11th floor for the units serving the floor is underway. Units were found to be well under sized for the loads and required additional work. Expect to complete in near future.

- Young Terrace wall Gillcom is preparing a price so we can repair the wall damaged by a vehicle accident.
- Beach access ways many are finished and being inspected. Remaining will be finished by end of July. These are from Isabel damage.
- 13th View boat ramp small ramp is open. Larger ramp is about to be contracted related to design for renovation next spring. Obtaining permits and that time line is of concern as to promises to our citizens.
- City Council Chambers we are investigating improvements to the council chamber to include but are not limited to draperies, carpeting, seating upholstery, wood renewal, and technology. Working with architect and interior designer on concepts.
- Pagoda finishing the installation of a kitchen exhaust hood to allow the restaurant therein to more fully be utilized and provide more offerings.
- Janaf library roof preparing contract documents for roof repair.
- Briar Hill Road Speed Humps-The Division of Transportation will install speed humps in the 500 800 blocks of Briar Hill Road and the 700 800 blocks of Round Bay Road. Field investigations and traffic engineering studies that were undertaken at the request of residents indicated that speed humps are an appropriate measure to address the present traffic conditions.

Residents that attended an April 29th public information meeting expressed their support for the speed humps. In addition, consultation with agencies such as Fire-Rescue, Police, Norfolk Public Schools and HRT revealed no objections regarding the installation of the speed humps. The timetable for installing the speed humps is at the end of August.

PUBLIC WORKS

NEC Receives Grant for Expansion. The Friends of Norfolk's Environment, Inc. (F.O.N.E.) and the Norfolk Environmental Commission (NEC) have been awarded a \$10,000 Assistance Incentive Grant by Rebuild America and the Virginia Housing and the Environment Network. The grant will partially fund the design for the expansion of the Ernie Morgan Environmental Action Center located in Lafayette Park next to the Virginia Zoo. The project is intended to add approximately 5,000 square feet of space for a new interactive, multi-use classroom and office space.

More specific to this grant, the design and construction of the new building will seek LEED (Leadership in Energy and Environmental Design) Platinum level certification by the United States Green Building Council and showcase sustainable building techniques. The design process will bring together city officials, citizens, local contractors and others in a meeting this fall to discuss preliminary plans for the expansion.

Assistance Incentive Grants provide for planning and evaluation projects that are intended to result in upgrading the energy efficiency of existing buildings or the design of new high performance buildings. A partnership formed by the NEC, F.O.N.E. and the City of Norfolk will utilize the funds to enhance its capacity to accomplish greater energy savings and environmental quality in its facilities. The Kiwanis Club of Suburban Norfolk and the Norfolk Cosmopolitan Club Foundation are also supporting the EAC Expansion Project.

Design Division Bid Proposals and Awards. The following bid openings and awards were held during June.

- 1. "Poplar Halls Park Walking Trail" Asphalt Roads & Materials
- 2. "Norfolk Gardens Drainage Improvements" Ave Construction
- 3. "Poplar Halls Park Picnic Pavilion" Horizon Construction
- 4. "Lambert's Point Golf Course Clubhouse and Driving Range" SEVAC Corporation

Design Division Almost Bats 1000. Public Works' Design Division successfully executed 93 percent of its Capital Improvement Program (CIP) projects in FY-04, in a year in which there was a record 20 new, unplanned projects including several that were Hurricane Isabel-related. Typically, the Design Division has a 90 percent execution rate.

It is important to Council, citizens and internal City departments that projects are completed in a timely manner. The execution rate is a benchmarking tool used to gauge the division's performance in completing projects. At the beginning of each fiscal year, the division creates an "Execution Report." This report is a list of all CIP projects – over \$30K – that are planned for design and/or construction. The scope of the projects ranges from roof replacements and restroom renovations, to ADA ramps and sidewalk improvements, to parking garage and cruise ship terminal construction. Each year, there are "add-ons" – projects that may or may not have been anticipated, but which, nonetheless, have a higher priority. Most of the add-ons this year came about as a result of Hurricane Isabel.

"Those add-on projects absolutely had to be done," says Chuck Joyner, Assistant City Engineer. "We don't have the flexibility of rescheduling the planned projects. The fact that we were able to accommodate and execute the projects successfully speaks to our ability to adjust our priorities and reassign staff." Joyner notes that in the past year, the division has focused on improving its internal processes, particularly with respect to contracts. This allowed the division to gain efficiencies in contact execution.

For FY-04, all CIP projects totaled over \$45 million, which included Architecture and Engineering contracts, construction contracts, change orders, amendments and work orders. Some of the CIP projects completed during FY-04 were: Zoo Prairie Dog exhibit, Downtown Streetscapes, new elevators in the General District Court, Botanical Rose Garden Bridge and the Colonial Place Bulkheads Phases 1C and 1D.

STREETS SCHEDULED FOR REPAVING IN FISCAL 2005

STREET	FROM	то	PD
12TH VIEW STREET	W OCEAN VIEW AVENUE	DEAD END	1
13TH VIEW STREET	W OCEAN VIEW AVENUE	BAYVILLE STREET	1
14TH VIEW STREET	LITTLE BAY AVENUE	W OCEAN VIEW AVENUE	1
15TH VIEW STREET	W OCEAN VIEW AVENUE	LEA VIEW AVENUE	1
ALMOND AVENUE	RIVERSIDE DRIVE	DEAD END	83
ARKANSAS AVENUE	CAPE HENRY AVENUE	DEAD END	49
ASHLAWN DRIVE	KEENE ROAD	SIMONS DRIVE	16
ASTOR CIRCLE	CDS	PENNINGTON ROAD	38
ATTERBURY STREET	DANWOOD DRIVE	SEWELLS POINT ROAD	47
ATTERBURY STREET	OKLAHOMA AVENUE	BIRCH STREET	47
BAYVILLE COURT	DEAD END (W)	BAYVILLE STREET	1
BAYVILLE COURT	BAYVILLE STREET	DEAD END (E)	1
BAYVILLE STREET	DEAD END	13TH VIEW STREET	1
BEACON HILL CIRCLE BEACON HILL COURT	POPLAR HALL DRIVE DEAD END	POPLAR HALL DRIVE	84 84
BEE PLACE	WEST GLEN ROAD	BEACON HILL CIRCLE CRESCENT ROAD	16
BELGRAVE AVENUE	W BAY AVENUE	DEAD END	8
BELLMORE AVENUE	CORPREW AVENUE	E VIRGINIA BEACH BOULEVARD	70
BILTMORE ROAD	STOCKTON ROAD	TIDEWATER DRIVE	38
BIRCH STREET	LARKIN STREET	ROBIN HOOD ROAD	47
BLUEBERRY ROAD	LEAFWOOD DRIVE	AZALEA GARDEN ROAD	20
BOISSEVAIN AVENUE	DEAD END	DEAD END	60
BRENNAN AVENUE	DEAD END (W)	DEAD END (E)	83
BRINDA AVENUE	WEST MCGINNIS CIRCLE	KIDD BOULEVARD	81
BRINDA COURT	BRINDA AVENUE	DEAD END	81
BURBANK COURT	DEAD END	PEFLEY DRIVE	81
BUXBY COURT	STOCKTON ROAD	CDS	38
CALVIN AVENUE	HALPRIN DRIVE	MONA AVENUE	18
CEE PLACE	ROXBORO ROAD	EAST GLEN ROAD	16
CHELA AVENUE	EOP	15TH VIEW STREET	1
CIRCLE COURT	DEAD END	CIRCLE DRIVE	11
CIRCLE DRIVE	E BAYVIEW BOULEVARD	CIRCLE DRIVE	11
CLAREMONT AVENUE	WARRINGTON AVENUE	REDGATE AVENUE	60
CORNELL AVENUE	DANBURY DRIVE	DEAD END	17
CORPREW AVENUE	PARK AVENUE	BALLENTINE BOULEVARD	70
COUGAR AVENUE	MEADOW CREEK ROAD	WEDGEWOOD DRIVE	17
CRESCENT ROAD DALLAS STREET	KEENE ROAD ANTONIO BOULEVARD	KEENE ROAD E LITTLE CREEK ROAD	16 38
DANBURY COURT	DANBURY DRIVE	DEAD END	36 17
DANBURY DRIVE	GLENDON AVENUE	CORNELL AVENUE	17
DAVIS STREET	DEAD END	BIRCH STREET	47
DENVER AVENUE	INGLESIDE ROAD	WYOMING AVENUE	49
DRAPER DRIVE	GALVESTON BOULEVARD	MACDONALD ROAD	38
E BAYVIEW BOULEVARD	GRANBY STREET	TIDEWATER DRIVE	11
E GILPIN AVENUE	GRANBY STREET	TIDEWATER DRIVE	11
E LEICESTER AVENUE	GRANBY STREET	TIDEWATER DRIVE	11
E LORENGO AVENUE	GRANBY STREET	TIDEWATER DRIVE	11
E OCEAN AVENUE	GRANBY STREET	TIDEWATER DRIVE	11
E RANDALL AVENUE	TIDEWATER DRIVE	GRANBY STREET	11
EARLY STREET	CAPE HENRY AVENUE	ROBIN HOOD ROAD	47
EAST BONNER DRIVE	ATTERBURY STREET	WEST BONNER DRIVE	47
EAST GLEN ROAD	E LITTLE CREEK ROAD	WEST GLEN ROAD	16
EFFIE AVENUE	BRINDA AVENUE	JERRY ROAD	81
ELM STREET	KARLIN AVENUE	DEAD END	83
ETHRIDGE AVENUE	RIVERSIDE DRIVE LEAFWOOD DRIVE	PEAKE ROAD	83
EVERGLADES ROAD		AZALEA GARDEN ROAD	20
GALVESTON BOULEVARD GALVESTON BOULEVARD	E LITTLE CREEK ROAD DRAPER DRIVE	KEENE ROAD EL PASO AVENUE	16 38
GATLING AVENUE	INGLESIDE ROAD	ELM STREET	83
GLADSTONE ROAD	STOCKTON ROAD	DEAD END	38
GLADSTONE ROAD GLENDON AVENUE	DANBURY DRIVE	WEDGEWOOD DRIVE	17
GODFREY AVENUE	MYRTLE AVENUE	DEAD END	70
HAGAN AVENUE	RIVERSIDE DRIVE	BRENNAN AVENUE	83
HALTER LANE	DEAD END	BEACON HILL CIRCLE	84
HAMMETT AVENUE	E OCEAN AVENUE	E BAY AVENUE	11
HAMMETT AVENUE	LOUVICK STREET	E BAYVIEW BOULEVARD	11

August 11, 2004 Civic Connection...page 58

HAMPTON BOULEVARD	INTERNATIONAL TERMINAL BOULEVARD		RR TRACKS NORTH
OF GREENBRIER AVENUE HAMPTON BOULEVARD	RR TRACKS NORTH OF GREENBRIER AVENUE		28 INTERNATIONAL
TERMINAL BOULEVARD HANSFORD PLACE	LITTLE BAY AVENUE	W OCEAN VIEW AVENUE	28 1
HEAD STREET	DRAPER DRIVE	MACDONALD ROAD	38
HEAD STREET	STOCKTON ROAD	DEAD END	38
HEUTTE DRIVE	LEAFWOOD DRIVE	AZALEA GARDEN ROAD	20
HURLEY AVENUE	DAVIS STREET	ROBIN HOOD ROAD	47
INEZ AVENUE	BRINDA AVENUE	JERRY ROAD	81
INGLE CIRCLE JASMINE AVENUE	PIVEDSIDE DDIVE	TOWNSEND DIACE	83 83
JAY COURT	STOCKTON ROAD	CDS	38
JEAN COURT	STOCKTON ROAD	CDS	38
JERRY COURT	DEAD END	JERRY ROAD	81
JERRY ROAD	INEZ AVENUE	EFFIE AVENUE	81
JERSEY AVENUE	LAFAYETTE BOULEVARD	ROBIN HOOD ROAD	47
JOLIMA AVENUE JOSEPH STREET	MADISON AVENUE	CODDEW AVENUE	18 70
JUNIPER STREET	DENVER AVENUE	WOOI SEY STREET	47
KARLIN AVENUE	INGLESIDE DRIVE	ELM COURT	83
KEENE ROAD	WEST GLEN ROAD	EAST GLEN ROAD	16
KENNON AVENUE	DENVER AVENUE	LARKIN STREET	49
KENTON AVENUE	CORPREW AVENUE	E VIRGINIA BEACH BOULEVARD	70
KRICK STREET LAFAYETTE BOULEVARD	PETERSON STREET	SEWELLS POINT ROAD	47 47
LARKIN STREET	OKLAHOMA AVENUE	DANWOOD DRIVE	47
LEA VIEW AVENUE	DEAD END	15TH VIEW STREET	1
LEAFWOOD DRIVE	AZALEA GARDEN ROAD	STRIBLING LANE	20
LEEPOINT ROAD	DEAD END	HALTER LANE	84
LIND STREET	DEAD END	SEWELLS POINT ROAD	47
LOUVETT STREET LOUVICK STREET	W DEAD END	E DEAD END	11 11
LYDIA AVENUE	SELLGER DRIVE	JERRY ROAD	81
LYNN STREET	CROFT STREET	N MILITARY HIGHWAY	46
LYNNBROOK COURT	EOP	LYNNBROOK DRIVE	19
LYNNBROOK DRIVE	JERRYLEE DRIVE	CDS	19
MACDONALD CRESCENT	MACDONALD ROAD	CDS	38
MACDONALD ROAD MACE ARCH	MACE AVENUE	DALLAS STREET	38
MACE AVENUE	W BAY AVENUE	DEAD END	8
MADISON AVENUE	CORPREW AVENUE	MADISON AVENUE	70
MAPOLE AVENUE	CORPREW AVENUE	E VIRGINIA BEACH BOULEVARD	70
MARATHON AVENUE	CORPREW AVENUE	E VIRGINIA BEACH BOULEVARD	70
MERRIMAC AVENUE	CORPREW AVENUE	E VIRGINIA BEACH BOULEVARD	70
MIMOSA ROAD MINNESOTA AVENUE	LEAFWOOD DRIVE CAPE HENRY AVENUE	BLUEBERRY ROAD DENVER AVENUE	20 49
MOFFITT STREET	KARLIN AVENUE	TRANT AVENUE	83
MONA AVENUE	DOMINION AVENUE	DEAD END	18
MYRTLE AVENUE	DEAD END	BELLMORE AVENUE	70
MYRTLE AVENUE	DEAD END	KENTON AVENUE	70
NATHAN AVENUE NAVAL BASE ROAD	CALVIN AVENUE	REUBEN AVENUE	18 38
NEVADA AVENUE	STOCKTON ROAD CAPE HENRY AVENUE	DEAD END TAIT TERRACE	49
NORCHESTER STREET	CORPREW AVENUE	E VIRGINIA BEACH BOULEVARD	70
NORRISTOWN DRIVE	HALPRIN DRIVE	MONA AVENUE	18
OAK AVENUE	RIVERSIDE DRIVE	PEAKE ROAD	83
OAKLAWN AVENUE	CORPREW AVENUE	E VIRGINIA BEACH BOULEVARD	70
OCELLA AVENUE OKLAHOMA AVENUE	E BAY AVENUE TAIT TERRACE	TIDEWATER DRIVE LAFAYETTE BOULEVARD	11 47
OLEAN STREET	TAIT TERRACE	LARKIN STREET	47
ORAPAX STREET	WARRINGTON AVENUE	REDGATE AVENUE	60
OVERBROOK AVENUE	TAIT TERRACE	DEAD END	47
PALMETTO STREET	CAPE HENRY AVENUE	DEAD END	49
PALMYRA STREET	SANTOS STREET	LARKIN STREET	49
PEAKE ROAD PEBBLE LANE	ETHRIDGE AVENUE DEAD END	TOWNSEND PLACE N MILITARY HIGHWAY ACCESS RD	83 84
PEBBLE LANE PEFLEY COURT	DEAD END	SELLGER DRIVE	81
PENNINGTON ROAD	NAVAL BASE ROAD	DEAD END	38
PEPPER MILL COURT	PEPPER MILL LANE	PEPPER MILL LANE	84
PEPPER MILL LANE	POPLAR HALL DRIVE	POPLAR HALL DRIVE	84
PETERSON STREET	OKLAHOMA AVENUE	GLEN AVENUE	47
PETERSON STREET	KRICK STREET	BIRCH STREET	47

August 11, 2004 Civic Connection...page 59

PIPING ROCK ROAD	PEBBLE LANE	POPLAR HALL DRIVE	84
POPLAR HALL CIRCLE	DEAD END	POPLAR HALL DRIVE	84
POPLAR HALL DRIVE	E VIRGINIA BEACH BOULEVARD	O GLENROCK ROAD	87
RALEIGH AVENUE	DEAD END	CLAREMONT AVENUE	60
REUBEN AVENUE	HALPRIN DRIVE	JOLIMA AVENUE	18
RICHARDSON STREET	HAMMETT AVENUE	E BAYVIEW BOULEVARD	11
RICHVIEW STREET	LITTLE BAY AVENUE	W OCEAN VIEW AVENUE	1
ROBIN HOOD ROAD	OVERBROOK AVENUE	EAST BONNER DRIVE	47
ROXBORO ROAD	DIXIE DRIVE	CRESCENT ROAD	16
SABAN AVENUE	NORRISTOWN DRIVE	NATHAN AVENUE	18
SADDLE ROCK ROAD	DEAD END	POPLAR HALL DRIVE	84
SANTOS STREET	NEVADA AVENUE	RUSH STREET	49
SELLGER DRIVE	EAST MCGINNIS CIRCLE	N MILITARY HIGHWAY E SERVICE RD	81
SPRUCE STREET	DENVER AVENUE	WOOLSEY STREET	47
ST GEORGE AVENUE	W BAY AVENUE	DEAD END	8
STANLEY STREET	PENNINGTON ROAD	TIDEWATER DRIVE	38
STOCKTON ROAD	NAVAL BASE ROAD	STANLEY STREET	38
TOLER PLACE	12TH VIEW STREET	DEAD END	1
W GILPIN AVENUE	ST GEORGE AVENUE	GRANBY STREET	8
W LEICESTER AVENUE	MACE AVENUE	GRANBY STREET	8
W LORENGO AVENUE	MACE AVENUE	GRANBY STREET	8
W OLNEY ROAD	DEAD END	DEAD END	60
W RANDALL AVENUE	MACE AVENUE	GRANBY STREET	8
WARRINGTON AVENUE	ORAPAX STREET	DEAD END	60
WEDGEWOOD DRIVE	DOMINION AVENUE	CORNELL AVENUE	17
WELLINGTON ROAD	BILTMORE ROAD	STANLEY STREET	38
WEST BONNER DRIVE	ROBIN HOOD ROAD	EAST BONNER DRIVE	47
WYOMING AVENUE	CAPE HENRY AVENUE	TAIT TERRACE	49

Stonebridge Signal Ribbon Cutting Ceremony. A ribbon cutting ceremony for the new traffic signal located at the intersection of Lake Bridge Drive and Ballentine Boulevard is being held at 1:00 PM on Wednesday, August 4th. This signal will provide

more efficient access to Ballentine Boulevard for individuals leaving the Stonebridge Crossing and Middle Towne Arch neighborhoods near Norfolk State University. Civic League representatives from both neighborhoods will assist in the ceremony.

The City is once again partnering with Civic Leagues and local businesses for this year's National Night Out ceremonies. The "Light Up the Night Picnic" kicks off America's Night Out Against Crime on Saturday, July 31st from 5:00 PM to 7:30 PM at Lakewood Park. The second major National Night Out event is the "Light Up the Night Parade." The parade will be held on Monday, August 2nd from 5:00 PM – 6:30 PM in the 2004 honored neighborhood of Ballentine Place. The parade will start and end at the Trinity Baptist Church, 2808 Ballentine Boulevard.

SECOND CHANCES

This is a program that works with non-violent offenders who have been released from state and federal prisons, providing them assistance in the way of with resources that they will need after being released and working to prevent them from becoming repeated offenders. One major focus is prostitutes and johns. They have started a very successful John's School modeled after a program in San Francisco, CA, and a comprehensive program for incarcerated prostitutes. They recently sponsored a community forum on the subject. They also have a program for the children on incarcerated parents. Second

Chances works closely with the Sheriff's Office, Adult Probation and Parole, the Commonwealth's Attorney's Office, and numerous other agencies to provide their services. A recent forum at Ruffner Middle School about services for the incarcerated community was well attended by City Officials as well as community residents.

UTILITIES

FY04 Wrap-Up: Utilities has a Banner Year. At the end of each fiscal year, the City of Norfolk Department of Utilities take a few moments to review some of the previous year's challenges and accomplishments as we continue to pursue our mission to "enhance quality of life by providing excellent water and wastewater services at the best possible value for our customers." Such a review helps us to continuously improve and focus on our priorities.

In FY04 the City of Norfolk Department of Utilities:

- Launched a water and wastewater infrastructure capital improvements plan that reaches 10 years into the future;
- Supported Norfolk's continued leadership in the region through partnerships and participation with other municipalities;
- Continued to serve treated drinking water to its customers in the face of a massive power loss during Hurricane Isabel;
- Took steps to guarantee that Norfolk's water treatment plants would be permanently protected from future loss of power;
- Won regional, state, national and international awards in safety, communication, and water treatment, and several employees were recognized as outstanding by industry organizations.

Fiscal year 2004 has been a banner year for the Department of Utilities and we are proud to have been able to serve our customers.—*Kristen M. Lentz, Director of Utilities*

CIP Emphasis on Neighborhood Projects. Over the years, the City of Norfolk has invested in its water and wastewater systems to the benefit of Norfolk residents and water customers. In FY04, the investments in the water and wastewater systems continued to protect public health, deliver quality services to customers and to stay ahead of everincreasing government regulations.

- Fourteen water and sewer projects, including seven neighborhoods, and repairs at the Moores Bridges Water Treatment Plant, were completed. **Total Cost: \$19,000,000**+
- Construction began on six additional projects, five of which will improve neighborhood water and sewer services. **Estimated cost: \$4.5 million**

• Studies and design began on eight new projects, five in Norfolk neighborhoods. Estimated construction cost: \$35 million (over multiple years)

Operations and Maintenance Continues System Rehabilitation and Replacement.

Proper maintenance and continuous improvements to operating methods maximizes the investments the city makes in the water distribution and wastewater conveyance infrastructures. In FY04 Norfolk Utilities operation and maintenance procedures continued to ensure the excellent water and sewer services that residents of Norfolk deserve and expect.

Expanded operation and maintenance methods, sewer replacements, increased inspection of commercial establishments with grease traps, and public education reduced the number of sanitary sewer overflows in the city by 37%.

- FY04 root intrusion projects improved sewer service by chemically treating sewer mains to remove roots that may have entered the pipe from trees and shrubs. More than 70,000 linear feet (LF) of sewer pipe were treated for root intrusion in:
 - -Larchmont West (47,768 LF)
 - -Glenwood Park (12,444 LF)
 - -Sewells Garden (10,570 LF)
- Sewer main rehabilitation projects lined existing problematic sewer mains to extend the life of the main over 20 years without the need to install new pipe. More than 1,700 linear feet of sewer main were rehabilitated in:
 - -Virginia Beach Blvd. between Park Avenue and Marathon Avenue (816 LF)
 - -Ballentine Blvd. between Princess Anne Road and Dogan Street (904 LF)
- Completed two sewer main replacement projects at:
 - -Hampton Blvd. at Gleneagles Ave. (975 LF)
 - -Redgate Ave. near Hampton Blvd. (106 LF)
- Cleaned 43,851 LF of sewer main pipe.
- Surveyed 481,510 LF of water distribution pipe for leaks.
- Repaired 238 water distribution mains.
- Installed 1,386 LF of new distribution mains.
- Installed 169 new water taps.

Regional Cooperation Strengthened. With one of the largest and best-operated water supply systems in Virginia, Norfolk partners with neighboring localities to serve residents across the region. These partnerships were further strengthened in FY04 by two important regional water partnerships, a new water sales contract with the Navy and adoption of a water conservation program through membership in the Hampton Roads Water Efficiency Team.

- An agreement between Norfolk and Chesapeake allows Norfolk to sell 7 million gallons per day of surplus untreated water to Chesapeake in addition to the 3 million gallons per day of treated water it currently sells to Chesapeake.
- Norfolk and the U.S. Navy signed a new contract for the sale of water to the Navy facilities in Norfolk and Virginia Beach. The agreement that establishes a new method of setting water rates for those facilities and has been proclaimed a partnering success.
- A contract between Norfolk and Portsmouth enables Portsmouth to buy 10 million gallons per day of surplus untreated water from Norfolk during drought emergencis.
 The pipeline and the contract are now in place and ready to use if emergencies should arise.

SPOTLIGHT: FOSTER CARE

Department of Human Services foster care social workers, who work on behalf of the approximately 400 foster children in Norfolk, are critical to this endeavor. The foster care unit is currently implementing important changes that will further improve the quality and efficiency of our services. Increasing direct client contact is a top priority.

"The frequency of contact," explains Foster Care Supervisor Eleanor Butts, "will help children feel comfortable opening up to foster care workers and will improve relationships with the foster families."

Those workers will be able to spend more time interacting with foster children and families by streamlining operations. For instance, the Child and Family Services Support Team set up the KIDSLINE to track children in foster care and monitor the data entry necessary to ensure proper payment of services for children. Also, clerical staff and human services aids will be better coordinated to provide assistance to social workers.

Additionally, in keeping with the National Adoption and Safe Families Act, the foster care unit will begin placing a stronger emphasis on the adoption possibliity earlier in the process.

"We're really stressing early and concurrent permanency planning for all youth in foster care," explains Management Analyst Ann Shank.

When a youth first enters foster care, the desired goal is to reunite the child with the birth parents. Within 10 days, social workers, foster parents, biological parents, and the child (if old enough) meet as a "family team" to discuss what steps are needed to return the child home or to a former care provider. However, DHS now focuses on two options: reunification or adoption, whichever may be in the best long-term interest of the child.

By laying the groundwork early in the process, adoption may be finalized mor quickly if parental rights are, in fact, terminated. Therefore, says Butts, the new process will "shorten the time that it takes to get the child into a permanent situation." For the child, this can translate into a "forever home" months, or even years, sooner.

To further this goal, DHS is integrating adoptive services into the foster care unit and training all foster care workers in adoption policy.

A new curriculum for pre-service foster parent training will incorporate both foster and adoptive instruction, so that all parents receive dual certification. The P.R.I.D.E. (Parent Resources for Information, Development & Education) training program, explains supervisor Nancy Brock, "is more than a curriculum. It's a model of practices, geared toward five competencies."

- 1. Protecting and nurturing children
- 2. Meeting children's developmental needs and addressing development delays
- 3. Supporting realtionships between children and their families
- 4. Connecting children to safe nurturing relationships intended to last a lifetime
- 5. Working as a member of a professional team

Meanwhile, the agency is focused on recruiting more foster and adoptive parents. Sunday classifieds have produced excellent results. Press kits and the DHS web page offer the latest foster care and adoption.

Foster Care Month may only be celebrated once a year, but the effort to provide the best care for Norfolk's most vulnerable children continues year round.

FYI

ASSEMBLE A DISASTER SUPPLY KIT IN FOUR EASY STEPS

With the disruption from Hurricane Isabel fresh in the minds of Virginians, many residents are getting ready for hurricane season by assembling a disaster supply kit.

Preparedness is the key to survival in any disaster, including hurricanes and terrorism, and having a family disaster supply kit handy can aid in recovery. The following sample shopping list should help residents to assemble the basic items for a family disaster

supply kit over a four-week period. Purchase enough supplies to last at least three days; however, a one-week supply is ideal.

WEEK 1

Ha	ardware store:
	Containers to hold the disaster supply kit (large plastic tub with lid, backpack, etc.) Flashlights 1 portable tool kit 1 roll of duct tape 1 utility knife 1 tarp (to cover a leaky roof if necessary) 1 battery operated radio Batteries for flashlights and radio
Pu	rchase or gather from existing household supply:
	1 blanket or sleeping bag for each member of the household 1 small pillow for each member of the household Towels Books or games for entertainment 1 local road map 1 set of extra clothing and shoes for each member of the household
	WEEK 2
Gr	ocery store:
	Cans of meat for each member of the household (i.e., tuna, chicken, corned beef) Cans of ready-to-eat soup for each member of the household Cans of vegetables for each member of the household Cans of fruit for each member of the household 1 box of heavy-duty garbage bags with ties

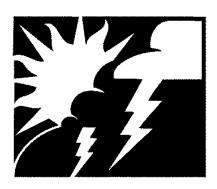
	1 box of zip-lock food storage bags for storing important papers and small items 1 manual can opener				
	WEEK 3				
Dr	ug store:				
	 toothbrush for each member of the household large tube of toothpaste bottle each of necessary over-the-counter and prescription medications box of sanitary wipes or liquid hand sanitizer package of sanitary napkins or tampons bottle of shampoo family size first aid kit 				
	WEEK 4				
Gr	ocery store:				
	At least 3 gallons of water for each member of the household, including pets Containers/boxes of quick energy snacks (granola bars, nuts, raisins, trail mix) 1 jar of peanut butter Large cans of juice (not concentrate) 1 package of assorted plastic utensils 1 package of paper plates & bowls 2 rolls of paper towels 1 6-roll pack of toilet paper				
<i>If</i> i	needed:				
`	Purchase extra items for pets (carriers, food, leashes, toys, etc.) Purchase extra items for children (baby food, formula, diapers, coloring books, etc.) Purchase extra items for elderly or special needs family members earing aid batteries, medications, special food, etc.)				
Fο	r more information about preparing for disasters, visit the Virginia Department of				

August 11, 2004 Civic Connection...page 65

For more information about preparing for disasters, visit the Virginia Department of Emergency Management website at www.vaemergency.com or call (804) 897-6510.

NATIONAL LIGHTNING SAFETY AWARENESS WEEK 'STRIKES' STATE

Your chances of being struck by lightning are higher than you may think. In fact, lightning causes more deaths annually than either tornadoes or hurricanes. Lightning kills more people in the United States than any other meteorological phenomenon except for flash floods. Last year, lightning killed 44 people and injured more than 230 in the United States. To learn more about one of nature's most intriguing weather phenomena, visit the Virginia Lightning ...One Strike and You're Out awareness



campaign on the Virginia Department of Emergency Management Web site http://www.vaemergency.com/04light/. There you will find news releases, fact sheets and public service announcements that you can use to develop your locality's outreach campaign as well as a comprehensive overview of Virginia thunderstorms and lightning from the National Weather Service.

Lightning Safety Outdoors

Each year, about 400 children and adults in the U.S. are struck by lightning while working outside, at sports events, on the beach, mountain climbing, mowing the lawn or during other outdoor activities. About 67 people are killed and several hundred more are left to cope with permanent disabilities. Many of these tragedies can be avoided. Finishing the game, getting a tan, or completing a work shift isn't worth death or crippling injury.

All thunderstorms produce lightning and are dangerous. Lightning kills more people each year than tornadoes.

Lightning often strikes as far as 10 miles away from any rainfall. Many deaths from lightning occur ahead of the storm because people try and wait to the last minute before seeking shelter.

You are in danger from lightning if you can hear thunder. If you can hear thunder, lightning is close enough that it could strike your location at any moment.

Lightning injuries can lead to permanent disabilities or death. On average, 10% of strike victims die; 70% of survivors suffer serious long term effects.

Look for dark cloud bases and increasing wind. Every flash of lightning is dangerous, even the first. Head to safety before that first flash. If you hear thunder, head to safety!

Blue Skies and Lightning

Lightning can travel sideways for up to 10 miles. Even when the sky looks blue and clear, be cautious. If you hear thunder, take cover. At least 10% of lightning occurs without visible clouds overhead in the sky.

The Single Most Dangerous Place

Outdoors is the most dangerous place to be during a lightning storm. When lightning is seen or thunder is heard, or when dark clouds are observed, quickly move indoors or into a hard-topped vehicle and remain there until well after the lightning storm ends. Listen to forecasts and warnings through NOAA Weather Radio or your local TV and radio stations. If lightning is forecast, plan an alternate activity or know where you can take cover quickly.

The U.S. lightning season is summer but lightning can strike year round! The Fourth of July is historically one of the most deadly times of the year for lightning. In summer, more people are outside, on the beach, golf course, mountains or ball fields. Outdoor jobs such as construction and agriculture, and outdoor chores such as lawn mowing or house painting are at their peak, putting those involved in danger.

Safety Rules

- Postpone activities promptly. Don't wait for rain. Many people take shelter from the rain, but most people struck by lightning are not in the rain! Go quickly inside a completely enclosed building, not a carport, open garage or covered patio. If no enclosed building is convenient, get inside a hard-topped all-metal vehicle. A cave is a good option outside but move as far as possible from the cave entrance.
- *Be the lowest point*. Lightning hits the tallest object. In the mountains if you are above tree line, you ARE the highest object around. Quickly get below tree line and get into a grove of small trees. Don't be the second tallest object during a lightning storm! Crouch down if you are in an exposed area.
- *Keep an eye on the sky*. Look for darkening skies, flashes of lightning, or increasing wind, which may be signs of an approaching thunderstorm.
- Listen for the sound of thunder. If you can hear thunder, go to a safe shelter immediately.
- If you see or hear a thunderstorm coming or your hair stands on end, immediately suspend your game or practice and instruct everyone to go inside a sturdy building or car. Sturdy buildings are the safest place to be. Avoid sheds, picnic shelters, baseball dugouts, and bleachers. If no sturdy building is nearby, a hard-top vehicle with windows closed will offer some protection. The steel frame of the vehicle provides some protection if you are not touching metal.
- Listen to NOAA Weather Radio. Coaches and other leaders should listen for a tonealert feature during practice sessions and games.

- If you can't get to a shelter, stay away from trees. If there is no shelter, crouch in the open, keeping twice as far away from a tree as it is tall.
- Avoid leaning against vehicles. Get off bicycles and motorcycles.
- *Get out of the water*. It's a great conductor of electricity. Stay off the beach and out of small boats or canoes. If caught in a boat, crouch down in the center of the boat away from metal hardware. Swimming, wading, snorkeling and scuba diving are NOT safe. Lightning can strike the water and travel some distance beneath and away from its point of contact. Don't stand in puddles of water, even if wearing rubber boots.
- Avoid metal! Drop metal backpacks, stay away from clothes lines, fences, exposed sheds and electrically conductive elevated objects. Don't hold on to metal items such golf clubs, fishing rods, tennis rackets or tools. Large metal objects can conduct lightning. Small metal objects can cause burns.
- *Move away from a group of people.* Stay several yards away from other people. Don't share a bleacher bench or huddle in a group.

What to do if Someone is Struck by Lightning:

- *Call for help.* Call 9-1-1 or your local ambulance service. Get medical attention as quickly as possible.
- *Give first aid.* If the victim has stopped breathing, begin rescue breathing. If the heart has stopped beating, a trained person should give CPR. If the person has a pulse and is breathing, address any other injuries.
- Check for burns in two places. The injured person has received an electric shock and may be burned. Being struck by lightning can also cause nervous system damage, broken bones, and loss of hearing or eyesight. People struck by lightning carry no electrical charge that can shock other people. You can examine them without risk.

Stay Informed About the Storm

Listen to NOAA Weather Radio or local media for the latest severe thunderstorm WATCHES and WARNINGS. Severe thunderstorms are those storms with winds in excess of 58 mph or hail larger than 3/4 inches in diameter. When conditions are favorable for severe weather to develop, a severe thunderstorm WATCH is issued.

Weather Service personnel use information from weather radar, satellite, lightning detection, spotters, and other sources to issue severe thunderstorm WARNINGS for areas where severe weather is imminent. Remember, however, that ALL thunderstorms produce deadly lightning.

Safe Shelters & Indoor Safety

What is a Safe Shelter? A house or other substantial building offers the best protection from lightning. In assessing the safety provided by a particular structure, it is more important to consider what happens if the structure gets struck by lightning, rather than whether the structure will be hit by lightning. For a shelter to provide protection from lightning, it must contain a mechanism for conducting the electrical current from the point of contact to the ground. These mechanisms may be on the outside of the structure, may be contained within the walls of the structure, or may be a combination of the two. On the outside, lightning can travel along the outer shell of the building or may follow metal gutters and downspouts to the ground. Inside a structure, lightning can follow conductors such as the electrical wiring, plumbing, and telephone lines to the ground.

Avoid Unsafe Shelters! Unless specifically designed to be lightning safe, small structures do little, if anything, to protect occupants from lightning. Many small open shelters on athletic fields, golf courses, parks, roadside picnic areas, schoolyards and elsewhere are designed to protect people from rain and sun, but not lightning. A shelter that does not contain plumbing or wiring throughout, or some other mechanism for grounding from the roof to ground is not safe. Small wooden, vinyl, or metal sheds offer little or no protection from lightning and should be avoided during thunderstorms.

How Lightning Enters a House or Building

There are three main ways lightning enters homes and buildings: (1) a direct strike, (2) through wires or pipes that extend outside the structure, and (3) through the ground. Regardless of the method of entrance, once in a structure, the lightning can travel through the electrical, phone, plumbing, and radio/television reception systems. Lightning can also travel through any metal wires or bars in concrete walls or flooring.

Stay Safe While Inside

Phone use is the leading cause of indoor lightning injuries in the United States. Lightning can travel long distances in both phone and electrical wires, particularly in rural areas. Stay away from windows and doors as these can provide the path for a direct strike to enter a home. Do not lie on the concrete floor of a garage as it likely contains a wire mesh. In general, basements are a safe place to go during thunderstorms. However, there are some things to keep in mind. Avoid contact with concrete walls which may contain metal reinforcing bars. Avoid washers and dryers since they not only have contacts with the plumbing and electrical systems, but also contain an electrical path to the outside through the dryer vent.

Remember Your Pets

You may want to consider the safety of your family pets during thunderstorms. Dog houses are not lightning-safe. Dogs that are chained to trees or chained to wire runners can easily fall victim to a lightning strike.

Protect Your Personal Property

Lightning also causes significant damage to personal property each year. In addition to direct strikes, lightning generates electrical surges that can damage electronic equipment some distance from the actual strike. Typical surge protectors will NOT protect equipment from a lightning strike. To the extent possible, unplug any appliances or electronic equipment from all conductors well before a thunderstorm threatens. This includes not only the electrical system, but also the reception system. If you plan to be away from your home when thunderstorms are possible, be sure to unplug unneeded equipment before you leave.

Summary of Lightning Safety Tips for Inside the Home

- Avoid contact with corded phones
- Avoid contact with electrical equipment or cords. If you plan to unplug any electronic equipment, do so well before the storm arrives.
- Avoid contact with plumbing. Do not wash your hands, do not take a shower, do not wash dishes, and do not do laundry.
- Stay away from windows and doors, and stay off porches.
- Do not lie on concrete floors and do not lean against concrete walls.

THINGS TO SEE AND DO

BOTANICAL GARDEN

Pedal Through the Petals Summer Bike Nights at Norfolk Botanical Garden Now – September

Enjoy the stunning scenery of the Garden while you exercise this summer. Bring your bike on the following days and times from June to September:

Sundays 1 – 8 p.m. Mondays 1 – 8 p.m.

Wednesdays 4 - 8 p.m. Thursdays 4 - 8 p.m.

Whether you choose to tour the Garden by foot, tram, boat **or bike**, with 12 miles of pedestrian paths to explore and over 20 theme gardens, this summer experience at the Garden should not be missed.

All riders must wear helmets. Skates, scooters and skateboards are not permitted.

Norfolk Botanical Garden is located at 6700 Azalea Garden Road, Exit 279 from I-64. Garden hours are 9 am-7 pm daily. Admission is \$6/adults, \$5/seniors, \$4/children (6-16), and children under 5 free. Boat tours are \$3 (Children under 5 free). For more information, contact Norfolk Botanical Garden at (757) 441-5830.

BUSINESS FAIR-NORFOLK

We can't give you the keys to the city...but we can share some keys to success.

If you are considering relocating, expanding or opening a new business in Norfolk, you won't want to miss the Small Business Resource Fair, August 6, 10 a.m. - 2 p.m., at Old Dominion University's Constant Convocation Center.

- Admission and Parking are FREE.
- Special Business Assistance Programs for Qualifying Small, Minority, Women and Veteran-Owned Businesses
- City Programs & Services
- Government Procurement Opportunities and MORE

Sponsored by WVEC Channel 13

CHESAPEAKE BAY ART ASSOCIATION

The Chesapeake Bay Art Association will hold its 42nd Annual Outdoor Art Show on Saturday August 21 and Sunday August 22. The show will be open both days from 10 am to 5 pm at Ocean View Beach Park. Parking is free. There will be food, entertainment and activities for kids.

The non-profit association was established in 1961. The Chesapeake Bay Art Association gives scholarships every year to area art students. For more information about the show, contact Greg Fortner at 757-588-0758 or by email at nature1foto2@aol.com.

CHRYSLER HALL

POLITICS, POWER, SEX & DECEIT.... CHRYSLER HALL BRINGS IT TO YOU IN ONE NIGHT WITH CAPITOL STEPS!

The Virginia Arts Festival and Chrysler Hall present a production creatively heckling the darker side of politics. Capitol Steps, labeled as being the "only group in America that attempts to be funnier than Congress," bring their caustic humor to Norfolk's Chrysler Hall on Thursday, September 9 at 7:30pm. Admission is \$35.00 with discounts for military and persons 65+. Tickets are on sale now.

Capitol Steps is a cast of current and former Congressional employees who scrutinize procedures, personalities and happenings on Capitol Hill, in the Oval Office, and political issues around the globe. The Capitol Steps take an amusing look at serious issues while providing nationwide laughs for millions. Their witty, political satire provides a blend of musical entertainment and comedy ranging from show-tune makeovers to piercing one-liners. The Capitol Steps have performed and impressed four U.S. Presidents and have been featured on several major television networks.

Tickets for this one-of-a kind performance are available at the Virginia Arts Festival Box Office in MacArthur Center, the Scope Box Office, at all Ticketmaster locations, online at www.ticketmaster.com, or you may charge by phone at 757.671.8100.

Broadway at Chrysler Hall presents CATS from August 3 to August 8. Performances will be at 8 pm Tuesday through Friday, 2 pm and 8 pm on Saturday and 2 pm and 7:30 pm on Sunday.

Tickets can be purchased at <u>www.ticketmaster.com</u> or by calling Ticket Master at 757-671-8100. Tickets may also be purchased at the Scope Box Office.

CHRYSLER MUSEUM OF ART

SENIORS ART FORUM

The Seniors Art Forum is a senior citizens group that meets on the first Saturday of every month at 2 p.m. for a tour, discussion, and light refreshments. No reservations are necessary for individuals, but please call Kristi McMillan at (757) 333-6268 for group reservations.

The Fine Art of Wine and Jazz

With the Chrysler voted by the readers of *Port Folio Weekly* as a great place to experience live music, *The Art of Jazz* is an ongoing happening each Wednesday evening until 8:45 p.m., featuring some of the best of the region's jazz artists. This spring, in addition to *The Art of Jazz* the Chrysler will host *The Fine Art of Wine* – an informal wine tasting on the first Wednesday of every month beginning at 6 p.m. Farm Fresh will generously provide the wine, wine education, and light fare for visitors; the Museum will provide the great jazz, the magnificent art, and the beautiful setting. The fabulous performers scheduled for May and June are listed below. For more information on monthly tastings, please call (757) 333-6279.

COMMISSION ON THE ARTS AND HUMANITIES

The City of Norfolk, through the Norfolk Commission on the Arts and Humanities, supports a number of our community's cultural programs and organizations. Events in June and July include:

CONTINUING

America's First Old Master: Portraits by John Singleton Copley from the Museum of Fine Arts of Boston continues through August 15th. Location: Chrysler Museum of Art. 664-6200*

Silver Images: The Photography Collection at 25 continues through August 15th. *Location: Chrysler Museum of Art.* 664-6200*

The Quilts of Gee's Bend continues through January 2nd, 2005. *Location: Chrysler Museum of Art.* 664-6200*

CONVENTION AND VISITORS BUREAU

First Annual NCVB Training & Research Foundation, Inc. Golf Tournament. If you live, work or play in Norfolk, you and your company have a stake in tourism. Tourism plays a vital role in the vibrancy of Norfolk's economy and enhances the quality of life for all of our citizens.

Recently, the Norfolk Convention and Visitors Bureau has been successful in forming a 501 (c)(3) foundation. The NCVB Training and Research Foundation, Inc.'s purpose is to conduct comprehensive research analyzing all aspects of visitation to our city as well as educating and training the general public on the value of tourism. The First Annual Golf Tournament will take place on Friday, October 15, 2204, at Ocean View Golf Course and will be a unique event featuring:

• Meeting planners and travel writers from across the country

- The all new East Beach and Homearama
- Themed Holes by Norfolk Restaurants and Hotels
- Fabulous Prizes like cruises, airline tickets and travel packages

For more information on company sponsorship or to register, contact Sharon Schmelling at 664-6620 ext. 632.

D'ART CENTER

The d'ART Center Announces Outside Art: Not Only Your Garden Variety Summer Invitational Exhibit

Outside Art: Not Only Your Garden Variety Exhibit. Following in the tradition of "Ratz, Geeks and Goddesses" and "Something's Fishy", the d'ART Center is hosting its 2004 summer invitational exhibit, Outside Art: Not Only Your Garden Variety.

This summer invitational exhibit will showcase the art of forty-five regional artists in an array of media, approaches and styles, ranging from naturalistic to fantastic and beyond. This exhibit will be on display until August 29.

d'ART Center is still located in downtown Norfolk on Boush Street between Tazewell Street and College Place. The d'ART CENTER is a regional, private, non-profit, visual art facility featuring 40 resident visual artists creating, displaying and selling original fine art. Funds raised through our events support the center's mission of connecting the public with the visual arts process.

Admission to the d'ART Center is free and open to the public. For more information about these or any other events at d'ART Center, please call 757-625-4211, e-mail d artcenter@yahoo.com, or visit our website at www.d-artcenter.org.

DESIGN CENTER

Norfolk Design Center Releases Summer Lecture Series Schedule. The Neighborhood Design and Resource Center, in conjunction with the Hampton Roads Chapter of the American Institute of Architects, has released its summer lecture series schedule. The lecture series will focus on various aspects of housing, preservation, design, remodeling and renovation in Norfolk. Topics by month are as follows:

Lecture Series Topic	Guest Speaker(s)	Date and Time of Event
Historic Tax Credits and	Bill Haynie of Clark-	Thursday, Aug. 19 at 7:00
Other Renovation Tax	Nexsen	PM
Incentives		

The lecture series is free and open to the public. All events will be held at the Neighborhood Design and Resource Center located at 111 Granby Street.

FESTEVENTS

MARK YOUR CALENDARS!

Dr. Seuss turns 100 years old this year! Plans being made for a spectacular birthday party- and everyone's invited!

Saturday, October 2, 2004, 10 am – 3 pm Town Point Park, Downtown Norfolk Waterfront, VA Admission \$2 per person, Infants free

Dr. Seuss turns 100 years old this year, and Norfolk Festevents announced today that it will host Dr. Seuss' 100th birthday party as part of the 16th Annual SunCom Virginia Children's Festival on October 2, 2004.

Activities will include a Seuss style parade, Dr. Seuss group book reading, a Cat in the Hat® make and take, great games and contests with prizes, giant Dr. Seuss balloons and much, much more!

The Virginia Children's Festival joins the lineup of 2004 Events and Festivals planned by Norfolk Festevents for Town Point Park in downtown Norfolk on the Elizabeth River.

2004 Schedule of Events

Town Point Park

SunCom Cinema Under the Stars –

Each Thursday in August

• The 3rd Annual SunCom Norfolk Seafood Sampler –

Saturday, September 18 and Sunday, September 19, 2004

• The 16th Annual SunCom Virginia Children's Festival –

Saturday, October 2, 2004

• The 17th Annual SunCom Town Point Virginia Wine Festival –

Saturday, October 18 and Sunday, October 19, 2004

Ocean View Beach Park

• Big Bands on the Bay –

Each Sunday from Memorial Day to Labor Day

• T.G.O.V. Thank Goodness It's Ocean View Beach Music Concert Series –

Each Friday in August

GENERAL DOUGLAS MACARTHUR MEMORIAL

From Manila to Peking: Asian Treasures from the MacArthur Collection. The MacArthur Memorial will unveil a new exhibit this March. The exhibit, called From Manila to Peking: Asian Treasures from the MacArthur Collections, features Asian art and artifacts drawn from the MacArthur Memorial's permanent collection and provides a rare opportunity to view an eclectic collection of never-before-seen artifacts.

Sponsored by the General Douglas MacArthur Foundation, the exhibition brings together outstanding examples of indigenous art from East Asia and elegantly demonstrates how the MacArthurs played a role in the lives of well known historical figures.

Highlights include an array of Philippine wood sculptures, cloisonné, beautifully painted screens, antique ivory figures, lacquered chests and other objects d'art. In addition, a collection of Kutani, Imari, Celadon and Satsuma porcelain will be featured.

From Manila to Peking: Asian Treasures from the MacArthur Collection will run until February 28, 2005.

The MacArthur Memorial is open Monday through Saturday from 10am to 5pm and on Sunday from 11am to 5pm. The museum is closed on New Year's Day, Thanksgiving Day and Christmas Day. Admission is free. For more information, call 757.441.2965 or visit macarthurmemorial.org

HERMITAGE FOUNDATION MUSEUM

SUMI-E SOCIETY ART EXHIBITION AND TWO DEMONSTRATIONS

The Blue Heron Chapter of the National Sumi-e Society will have an exhibition of artworks by their members at the Hermitage Foundation Museum exhibition gallery starting Sunday, August 1st and ending Sunday, August 29th, 2004.

The Sumi-e Society is a group of area artists working in the methods and styles of traditional Oriental brush painting. The group studies with some teachers

who in turn have studied in Japan and China. The Society actively displays their artwork, having many exhibitions yearly.

In conjunction with the exhibition, the Sume-I Society will provide two demonstrations, one of Sumi-e Style Painting by Joe Nicholas on Sunday afternoon, August 8 at 2pm, and the second event will be a Tai-Chi Demonstration on Sunday afternoon August 15 at 2pm by Joyce Wang, who has practiced and taught Tai-Chi since 1972.

The Hermitage Foundation Museum is located at 7637 North Shore Road in Norfolk, west off Hampton Blvd. just south of the Norfolk Naval Base.

The Hermitage Exhibition Gallery is open daily, Monday through Saturday from 10am to 5pm, and Sunday from 1 to 5pm. Admission to the Gallery is by voluntary contribution. For further information, call 423-2052.

LIBRARIES

Adult Summer Reading Program At The Norfolk Public Library. Norfolk Public Library has long offered quality reading programs for children and young adults. This year adults will be able to join in the fun as well with Norfolk Public Library's Adult Summer Reading Program. The program, which runs from Monday, June 28 to Saturday, August 28, offers patrons an opportunity to explore new books and new topics while earning opportunities to win exciting prizes. Upon registering for the program at their local branch of the Norfolk Public Library, patrons will receive a free NPL bookmark and a reading log to keep a record of their reading. For each three books read, each patron will receive an entry into the final Grand Prize Drawing for a free hybrid DVD and VHS player and a runner up prize of a \$50 gift certificate to Barnes & Nobles. Additionally, all participants receive a free NPL-logo clip-on watch simply for entering the program.

As part of the program, local author Dean Burgess will give a lesson on how to read and write historical fiction on Wed. August 25 at Kirn Memorial Library.

For more information about the Adult Summer Reading Program or to obtain your free reading log and bookmark, stop by your local branch of the Norfolk Public Library or call the Reference Desk at Kirn at (757) 664-7337.

Free Summer Fun for All: Step to the Beat Summer Reading Club. The school year is quickly coming to a close. Right about now, parents are wondering what they will do with their children this summer. A great place to take kids, and it's absolutely FREE, is your local public library. As a trusted institution, the Norfolk Public Library has long played an important role in the community. It provides a multitude of services and programs for children popular program is the summer reading club. In addition to offering free fun, the summer reading has three known benefits:

• It develops life-long reading habits.

- It helps maintain literacy levels.
- It encourages pleasure reading among children.

Research has shown that many children experience learning losses over the summer break when they are not exposed to educational activities. This is known as the "summer slide." John Hopkins Center for Summer Learning conducted a study showing that, "a conservative estimate of lost instructional time is approximately two months or roughly 22 percent of the school year." This time could have been spent on learning new ideas and skills.

Visits to the library for recreational reading can help children retain what they've learned during the school year. It may stop them from losing ground over the summer break.

Step to the Beat . . . Read is the theme for this summer. The Norfolk Public Library has planned nine weeks of reading, great activities, crafts, special performers and LOTS OF FUN. The program will run from June 28 to August 28.

Members of the summer reading club receive a reading passport and can collect weekly stamps for reading. In addition, readers will receive:

- Cool weekly reading incentives.
- Chances to enter weekly drawings.
- For every 20 minutes of reading time in the library, kids receive a sandal cutout to add to the "Wall of Readers."

All programs are FREE and open to the public. More information on the summer reading club is available at your local library.

NAUTICUS

Summer Hours. Nauticus is now open Monday through Saturday from 10 a.m. to 5 p.m. and Sunday from noon to 5 p.m. Summer hours are 10 a.m. to 6 p.m. daily from Memorial Day through Labor Day.

Traveling Exhibits

Now through September 6, 2004

When Crocodiles Ruled. Take a trip 60 million years in the past to find out what the world was like after dinosaurs became extinct — a world ruled by 40-foot crocodiles, prehistoric primates, and underwater predators!

JOIN OUR TEAM!

Are you interested in presenting science demonstrations or interpreting hands-on exhibits? If the answer is "yes," then Nauticus has an opportunity for you! Or maybe you just enjoy meeting and interacting with people. If so, then volunteering at Nauticus might be for you. We have positions available weekdays and weekends in the Administration, Aquarium, Gift Shop, Visitor Services, Cruise Support and Education Departments. To learn more about joining the Nauticus team as a volunteer, contact Nancy Sorg at 664-1043 or nancy.sorg@norfolk.gov

We are interested in adults, college students and high school/home school students who are at least 14 years old.

NEIGHBORHOOD CONFERENCE

Save the Date! October 8-9, 2004 Building Strong Neighborhoods...Block by Block. The Virginia Statewide Neighborhood Conference will be held in Blacksburg, Virginia at the Donaldson Brown Hotel and Conference Center on the Virginia Tech Campus. Informative Workshops! Exciting Speakers! Planned Activities! For more information, please visit our website www.blacksburg.gov/departments/conference or call 540-951-4347.

Old Dominion University

Exhibition Opens at Old Dominion University Gallery. Old Dominion University Gallery opened "To Have and to Hold" an exhibition featuring work by Marcella Anna Stasa and K. Johnson Bowles, on July 24. The show continues through Sept. 5. The exhibition and reception are free and open to the public.

This exhibition of installation and mixed media uses storytelling, revelation and inspiration to explain how meaning is attached to commonplace objects. Both artists use discarded or forgotten materials to create a new object evoking history, warmth and mortality.

In "Leftovers," Bowles uses the contents of her departed mother-in-law's sewing room to recreate a domestic scene from a homemaker's life in 13 wall and floor sculptures. This installation was reviewed in the December 2002 issue of Sculpture magazine. Bowles, director of the Longwood Center for the Visual Arts in Farmville, Va., was a juror for the 2001 Virginia Museum Artist Fellowships and has been the recipient of several prestigious research and support grants. Her work has been shown in various venues in the United States, including the ACME Art Company in Columbus, Ohio, the South Bend (Ind.) Regional Museum of Art and the Artemesia Gallery in Chicago.

Stasa uses bits of rusted metal, fungus, bones, pine needles, leaves and various animal remnants to assemble her nest-like structures. The particles, found in nature, are used to form new natural objects imbuing the seemingly random combinations with poetry and order. Stasa is the recipient of a New England Foundation for the Arts Award and received a tuition grant from Haystack Mountain School of Crafts in Deer Isle, Maine. She has been actively exhibiting for more than 20 years.

The University Gallery, located at 350 W. 21st St., Norfolk, is open noon to 3 p.m. Tuesday through Thursday; noon to 5 p.m. Friday and Saturday; and 1 to 4 p.m. Sunday. For more information call 683-2355 or go to http://www.odu.edu/al/art/gallery/.

RECREATION AND COMMUNITY SERVICES CALENDAR OF EVENTS

September and October 2004

Bayview Recreation Center (441-1626) Back-to-School Bingo Explosion, 7:30am, ages 5-12, Friday, September 10 Family Halloween Masquerade, 1:00pm ages Open, Saturday, October 23

Berkley Recreation Center (441-1912) Clean Community Day, 11:00am, ages Open, Saturday, September 11

Berkley Reunion, 10:00am, ages Open, Thursday through Sunday, September 16 - 19 Back-to-School Fashion Show, 7:00pm, ages Open, Thursday, September 23 Halloween/Fall Carnival, 4:00pm, ages 17 and under, Thursday, October 28

Campostella Recreation Center (441- 1974)
Back-to-School Party, 6:00pm, ages 12-17, Wednesday, September 8
Halloween/Fall Carnival, 5:00pm, ages 5-12, Friday, October 29

Captain's Quarters (441-1715)

Back-to-School Bingo, 4:00pm, ages 6-17, Tuesday, September 7 Youth Camping Trip, 7:00am, ages 9-15, Saturday, September 18-19 Fee required, please contact the center for details! Fall Foliage Excursion, 8:00am, ages 9-15, Saturday, October 16 Fee required, please contact the center for details! Teen-O-Ween Masquerade, 4:00pm, ages 13-17, Friday, October 29

Crossroads Recreation Center (441-1769)
Back-to-School Bingo, 4:00pm, ages 5-12, Thursday, September 9
Halloween Puppet Show, 10:00am, ages 12 and under, Wednesday, October 27
Teen Halloween Party, 6:30pm, ages 13-17, Thursday, October 28

East Ocean View (441-1785)

Halloween/Fall Carnival, 5:00pm, ages Family, Friday, October 22 \$2.00 fee for tickets to the carnival!

Fairlawn Recreation Center (441-5670)

Read-A-Thon, 4:00pm, ages 5-17, Wednesday, September 15 Pumpkin Carving Contest, 4:00pm, ages Open, Friday, October 29y 2 Fall Festival, 10:00am, age Open, Saturday, October 30 Fee required, please contact the center for details!

Huntersville Recreation Center (664-7434)

Halloween/Fall Carnival, 6:00pm, ages, 12 and under, Friday, October 22

Ingleside Recreation Center (441-5675)

Back-to-School Party, 4:00pm, ages 5-12, Tuesday, September 7 Botanical Gardens Trip, 3:00pm, ages 5-12, Thursday, September 16 Fee required, please contact the center for details! Halloween Party, 4:00pm, ages 5-12, Friday, October 29 Small fee for booth games!

Larchmont Recreation Center (441- 5411)

Youth Volleyball Tournament, 3:30pm, ages 5-15, Wednesday, September 22 Columbus Day Celebration, 3:30pm, ages 5-15, Wednesday, October 13 Harvest Festival, 3:30pm, ages 5-14, Friday, October 29

Merrimack Recreation Center (441-1783)

Back-to-School Fashion Show, 5:00pm, ages 5-17, Friday, September 3 Halloween/Fall Carnival, 5:00pm, ages Open, Friday, October 29

Park Place Recreation Center (664-7531)

Back-to-School Sock Hop, 5:00pm, ages 5-18, Friday, September 24 Halloween Shootout, 4:00pm, ages 5-12 and 13-17, Friday, October 29

Sherwood Recreation Center (441-5824)

Teen Late Night, 7:00pm, ages 13-17, Friday, September 24 Halloween Bash, 7:00pm, ages Family, Friday, October 22 Fee required, please contact the center for details!

Tarrallton Recreation Center (441-1765)

Punt, Pass and Kick, 10:00am, ages 7-12, Saturday, September 25

August 11, 2004 Civic Connection...page 82

**Birth Certification required

Columbus Day "Sail the Ocean Blue," 4:30pm, ages 5-17, Monday, October 11 Halloween/Fall Carnival, 6:00pm, ages Family, Friday, October 22

Titustown Recreation Center (441-1259)

Grandparent's Day, Bingo and Spaghetti Luncheon, 12:00pm, ages Open, Saturday,

September 11- Reservation required

Fee required- \$2.00 per/person

Father/Son Fishing Trip, 5:00am, ages Open, Saturday, October 2

Reservation required

Halloween Carnival, 6:00pm, ages 5-12, Friday, October 29

Young Terrace Recreation Center (441-2692)

Pool Tournament, 6:00pm, ages 12-16, Thursday, September 16

Two-on-Two Challenge, 5:00pm, ages 12-17, Monday, September 20

Team fee of \$2.00

A Cleaner Community, 4:30pm, age 5-13, Thursday, September 30

Child Care Halloween Party, 4:00pm, ages 5-12, Wednesday, October 27

Community Halloween Carnival, 5:00pm, ages 5-12, Thursday, October 28

"Go Girl Go Aerobics", 6:00pm, ages 12+, starting Monday, October 4

Special Announcements

Activities for Norview Recreation Center are not currently available. Plans for the fall and winter schedules are being discussed with Norfolk Public School administration and information will be released as soon as it is available.

Oceanview Senior Center Activities

Regular Events:

Wednesdays

60+ Club Business Meeting 11:00a.m.

Featuring Card games, BINGO, Ballroom Dancing, Hot Meal

Thursdays

Line Dancing Class 11:00a.m.

Tuesdays

Square Dancing 6:30p.m.

August 11, 2004 Civic Connection...page 83

Fridays Square Dancing 10:30a.m.

Mon-Fri Nutrition Program 10:00a.m

Staff Assistance is provided each month to permit groups such as civic groups, Tidewater Appalachian Trail Club and Mayors Task Force.

SCHOONER VIRGINIA PROJECT

Downtown Dock Party Schedule for 2004

Capt. Robert C. Glover III, Executive Director, is pleased to announce that due to public demand the VMHF will be hosting its second season of DOWNTOWN DOCK PARTIES at the Pilot Schooner *Virginia* Shipyard from 5PM – 8PM. Family friendly, free and open to the public, Downtown Dock Parties feature live entertainment, historic re-enactments, food and grog.

Visitors will also have the opportunity to tour the shipyard and see the 122ft. Pilot Schooner *Virginia* under construction! The Shipyard, located in parking lot "D" at Harbor Park in Norfolk's historic downtown. Dates for the 2004 Downtown Dock Party season:

- August 13
- September 3
- October 1

Capt. Robert C. Glover, III, Executive Director, (757) 627-7400, execdir@schoonervirginia.org For further information on volunteering, in-kind donations, sponsorships, or memberships, please call the VMHF office at (757) 627-7400 or visit our webpage at www.schoonervirginia.org.

Virginia Maritime Heritage Foundation Schooner Virginia Project 5000 World Trade Center Norfolk, VA 23510 www.schoonervirginia.org

VIRGINIA STATEWIDE NEIGHBORHOOD AWARDS 2004 NOMINATION FORM VIRGINIA STATEWIDE NEIGHBORHOOD CONFERENCE 2004 AWARDS PROGRAM

Category (Please check which one	you are nominating)		
State Neighborhood of the year (effort or project)State Neighborhood Advocate of the Year (Person)			
			State Neighborhood Youth Effort of the Year (effort, project, group)
Name of Nominee: (Neighborhood, Group or Person)			
Address:			
Contact Person:	Telephone:		
Nominator:	Telephone:		
E-Mail:			

NOTE: The project or effort for a neighborhood of the year or youth effort must have been completed in 2003 or 2004 to be eligible.

Please provide the following separately:

- 1. Describe the nominee's outstanding project, program, effort or activity and how they contributed to the betterment of a neighborhood(s): (You may attach reference letters, articles, photos, etc. for consideration.)
- 2. How did the nominee's accomplishments promote the goal of strengthening and enhancing neighborhoods?
- 3. What are some positive results related to this neighborhood's, group's or this person's accomplishment's? (e.g. number of people impacted, actions taken, benefits).

PLEASE SUBMIT COMPLETED NOMINATIONS BY MONDAY, AUGUST 16, 2004 TO:

Ronald L. Higgins, AICP, Planning Manager Department of Neighborhood Development Services City of Charlottesville 610 East Market Street Charlottesville, VA 22902

e-mail: higginro@charlottesville.org

If you have any questions, please call (434) 970-3995

NOMINATIONS POSTMARKED AFTER AUGUST 16th WILL BE RETURNED